

Figure 1. System Overview

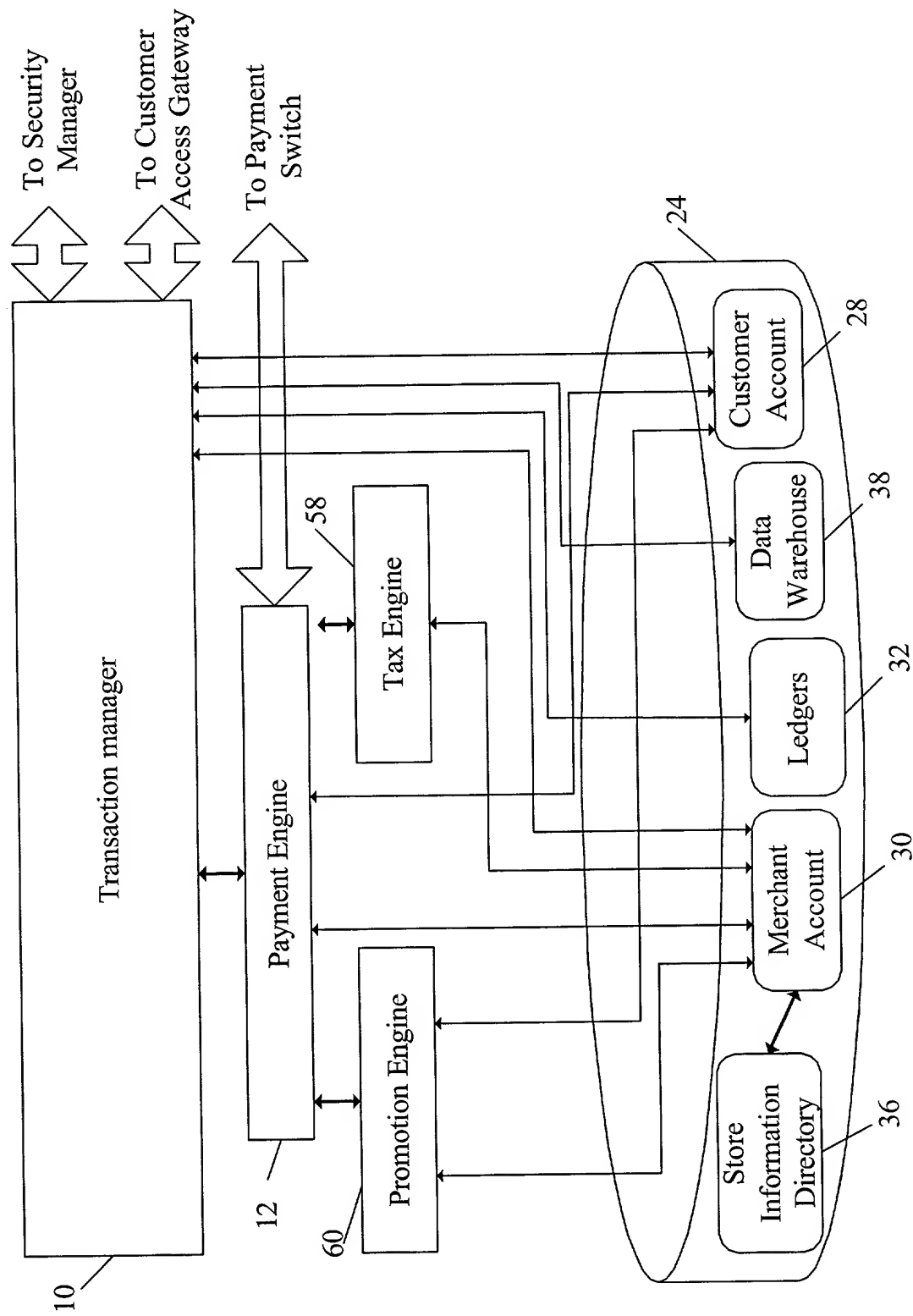


Figure 2. Transaction Manager and Database

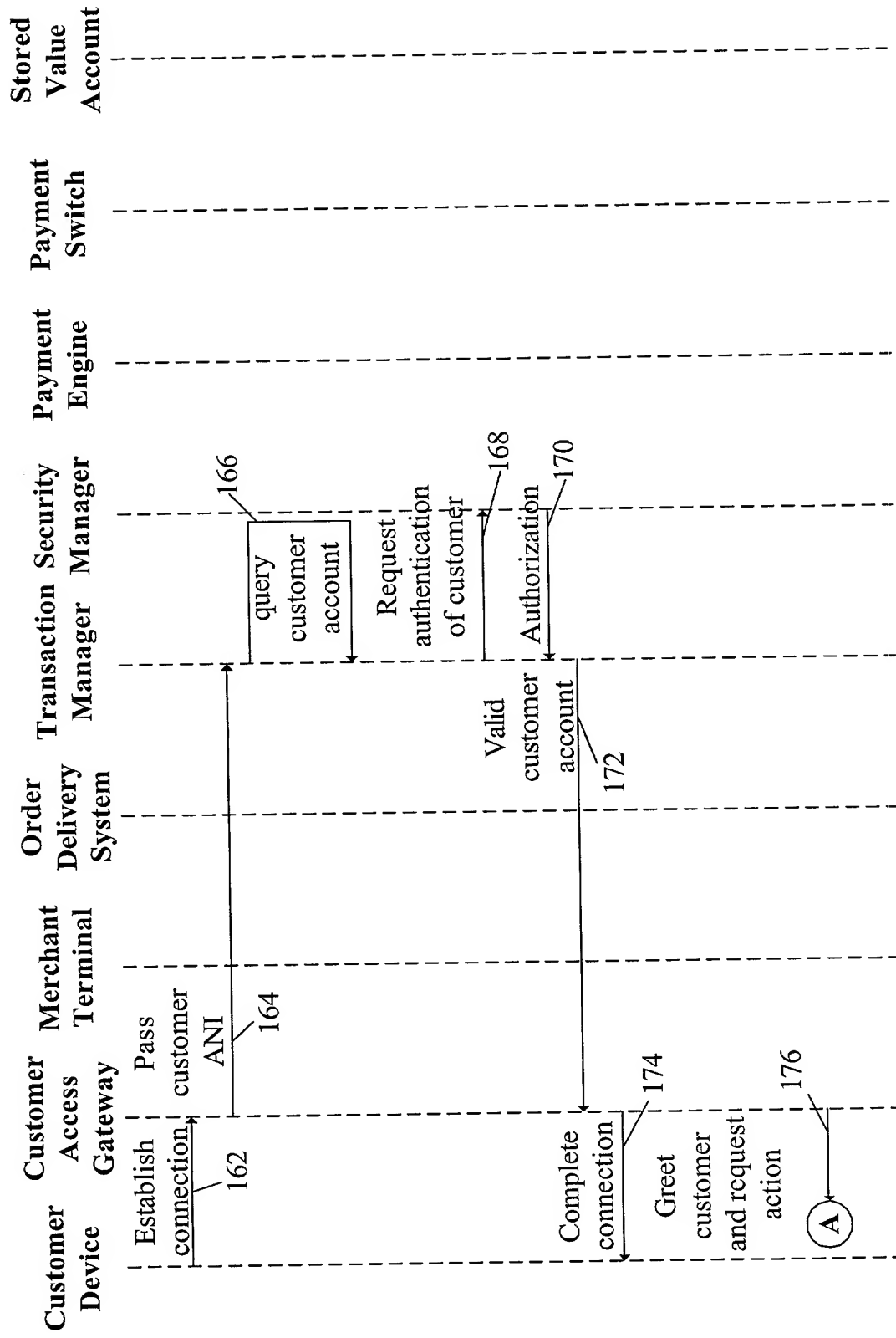


Figure 3A Basic Order Transaction Flow

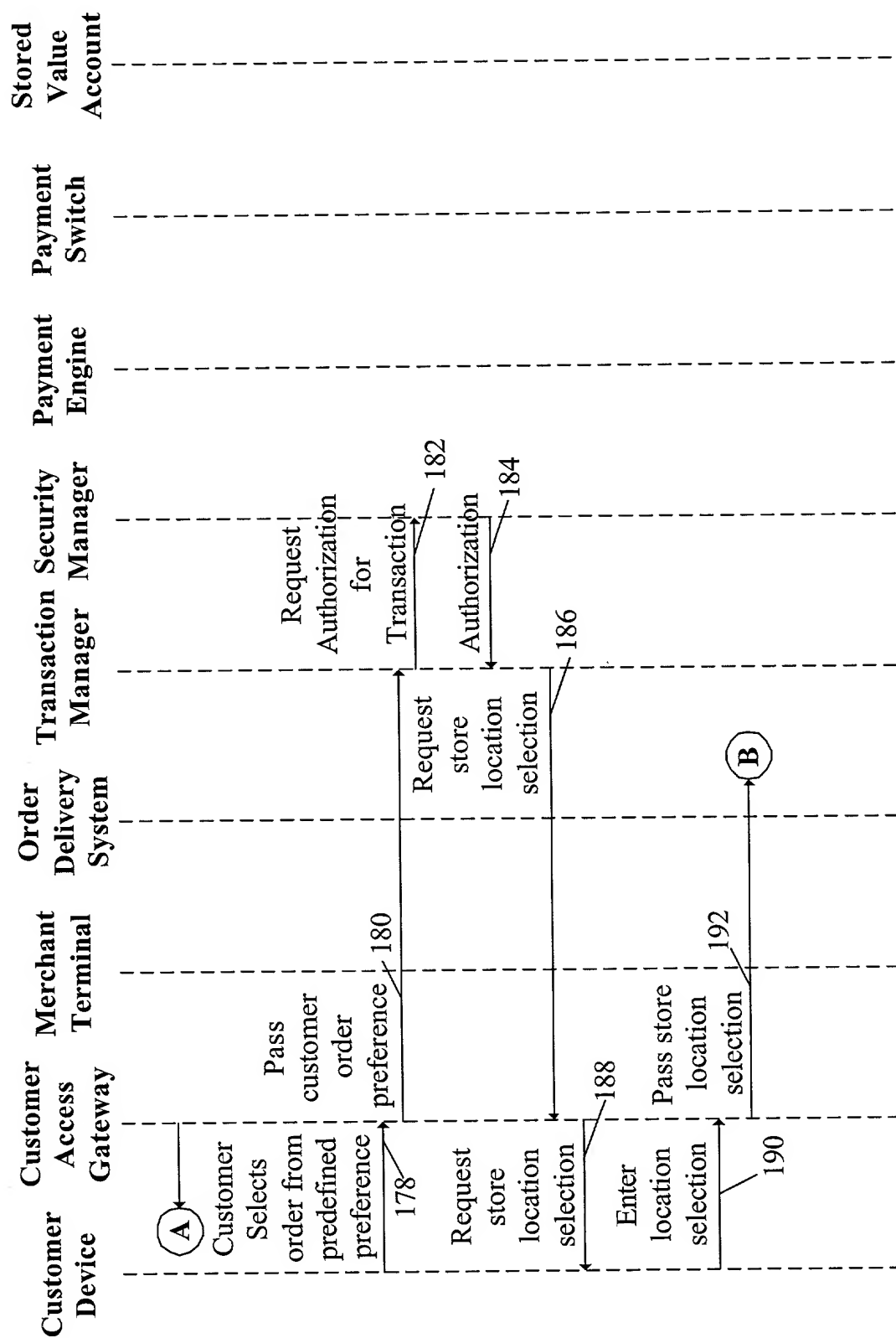
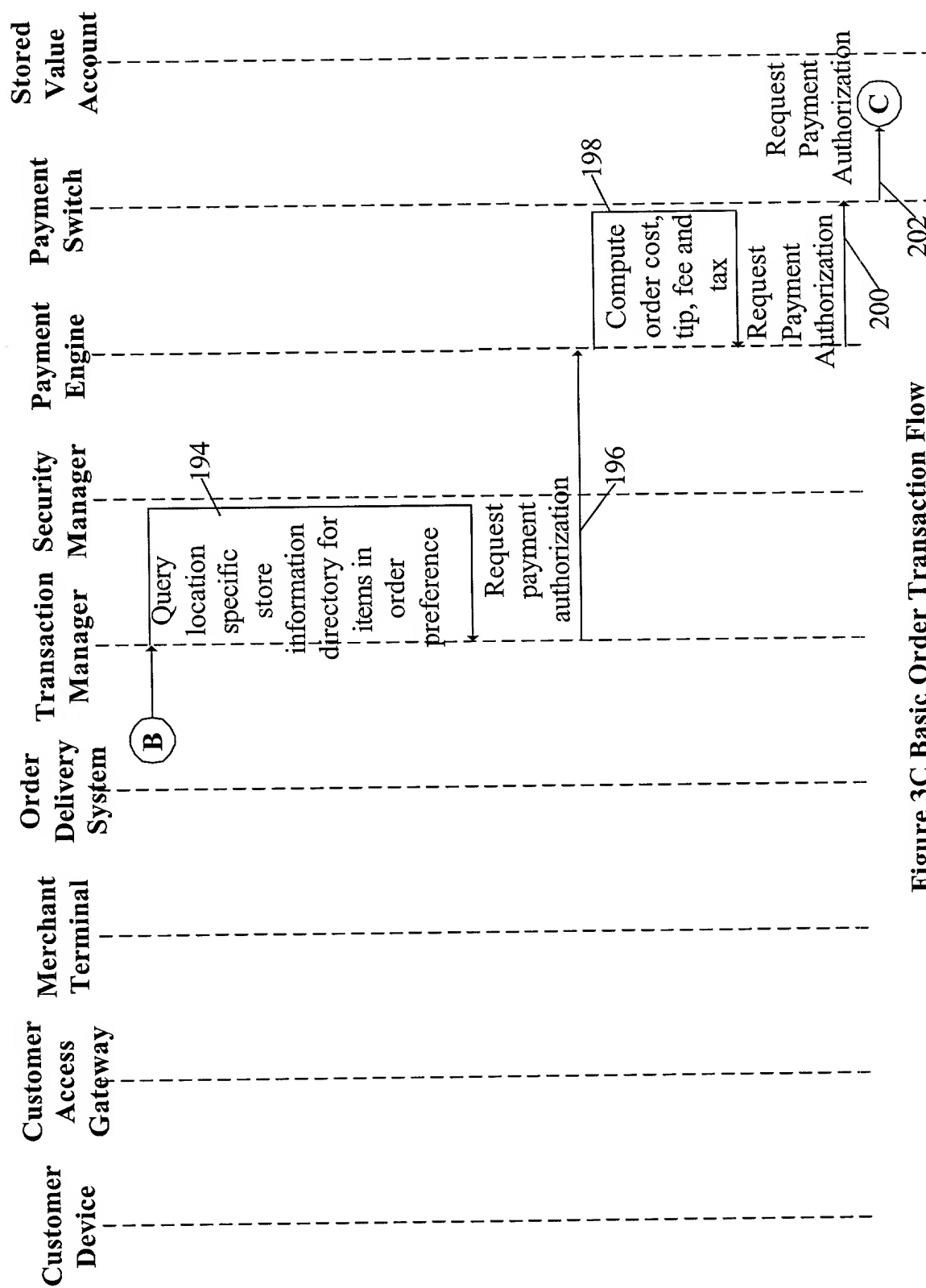


Figure 3B Basic Order Transaction Flow



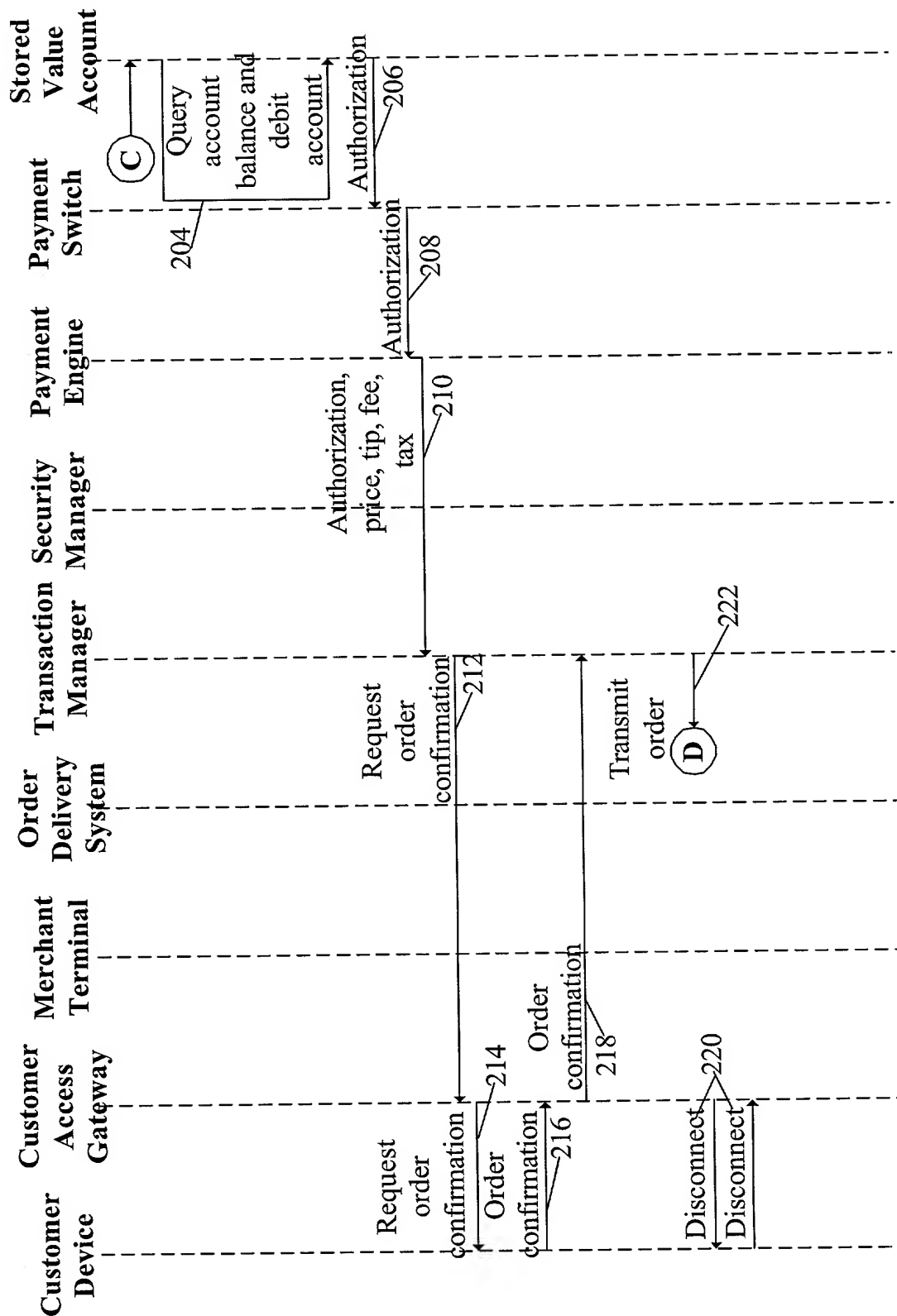


Figure 3D Basic Order Transaction Flow

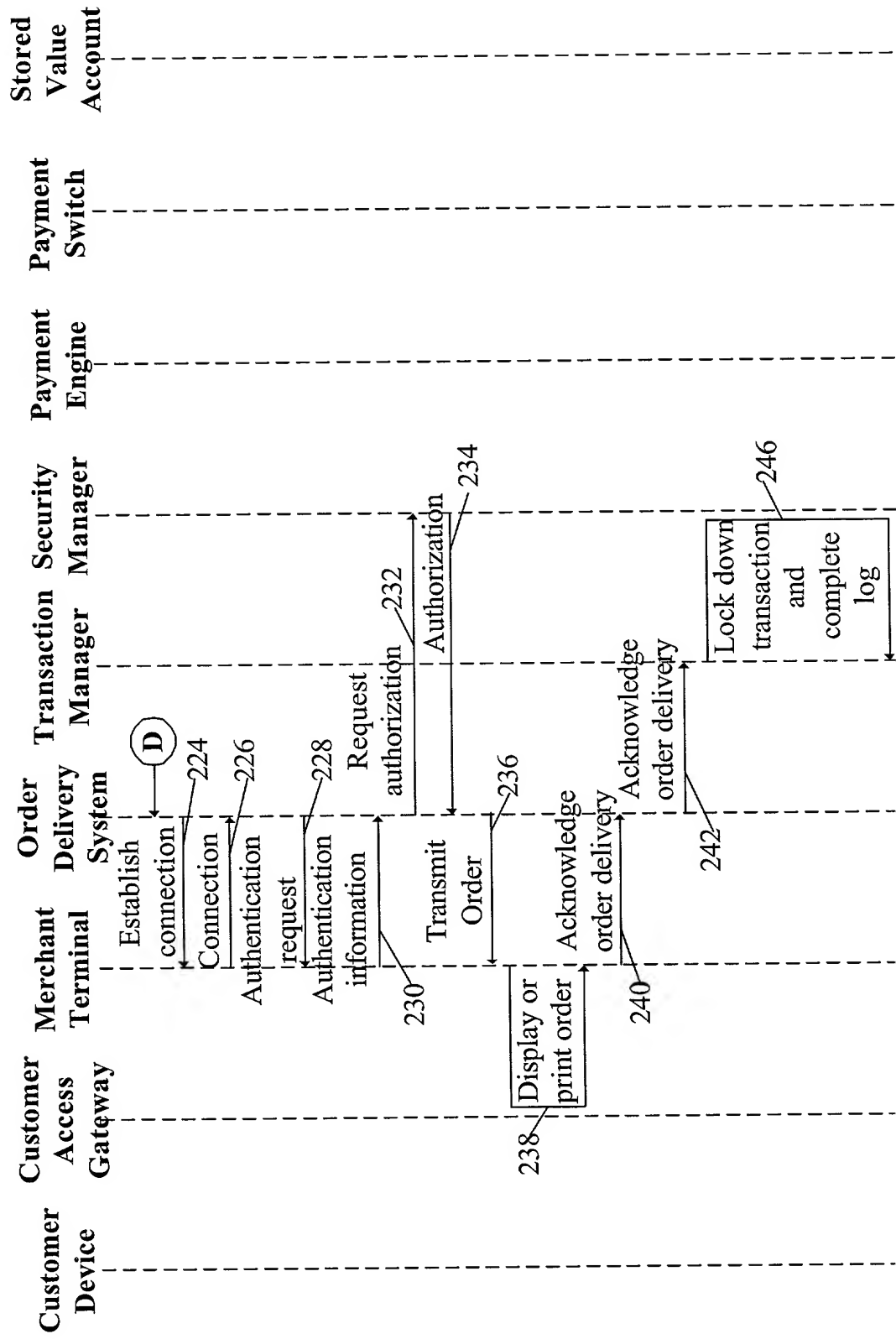


Figure 3E Basic Order Transaction Flow

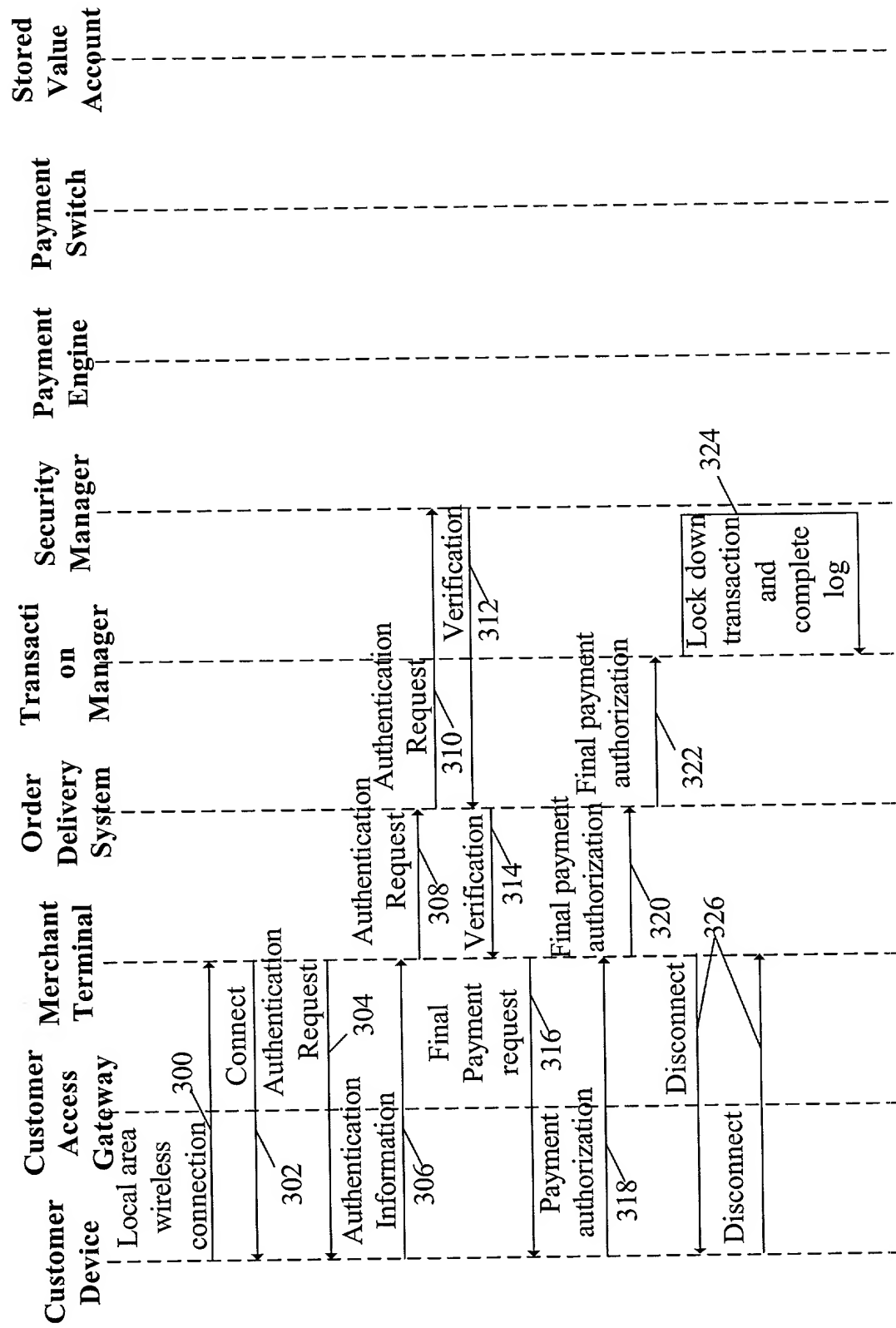


Figure 3F Basic Order Transaction Flow

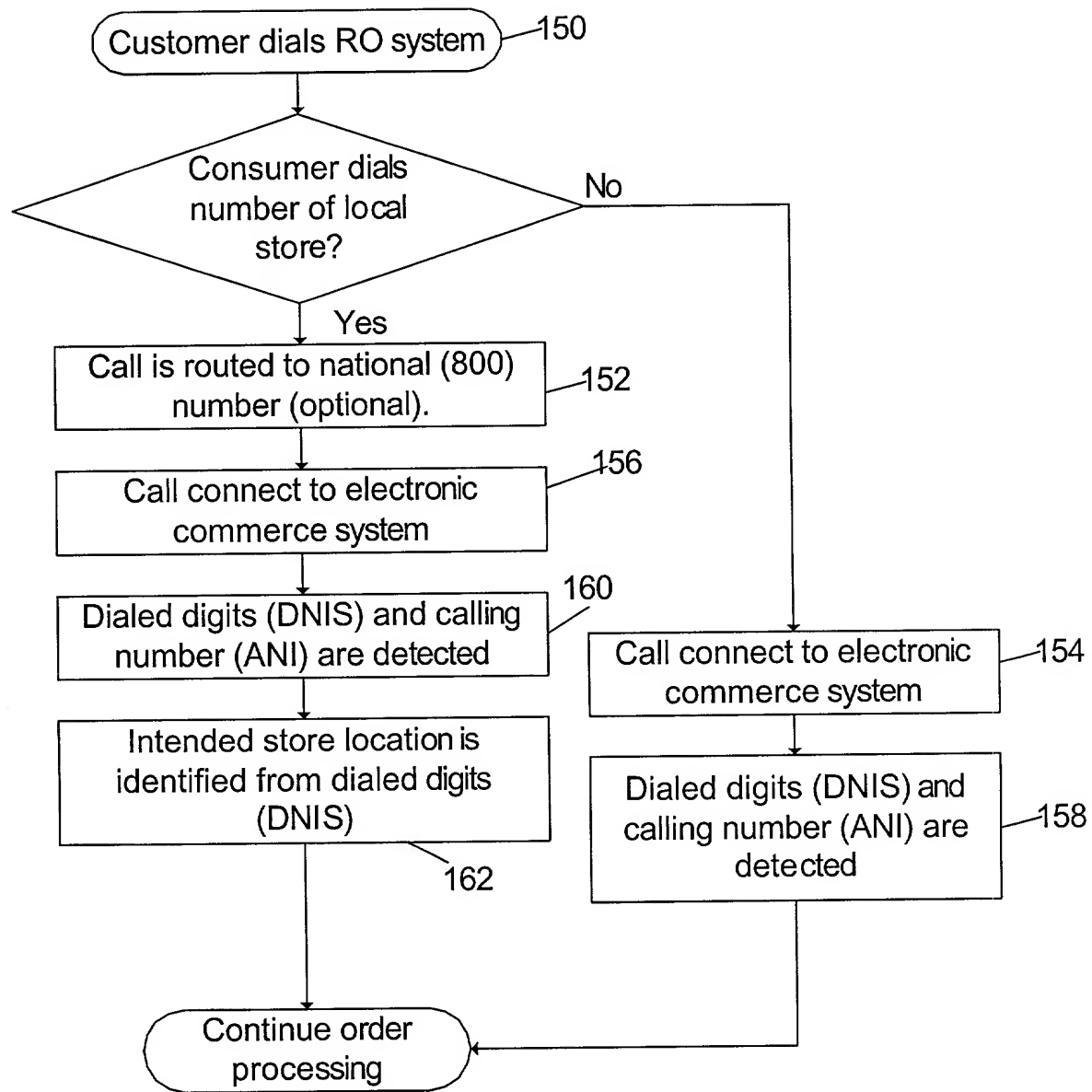


Figure 4. Order Call Routing and Processing

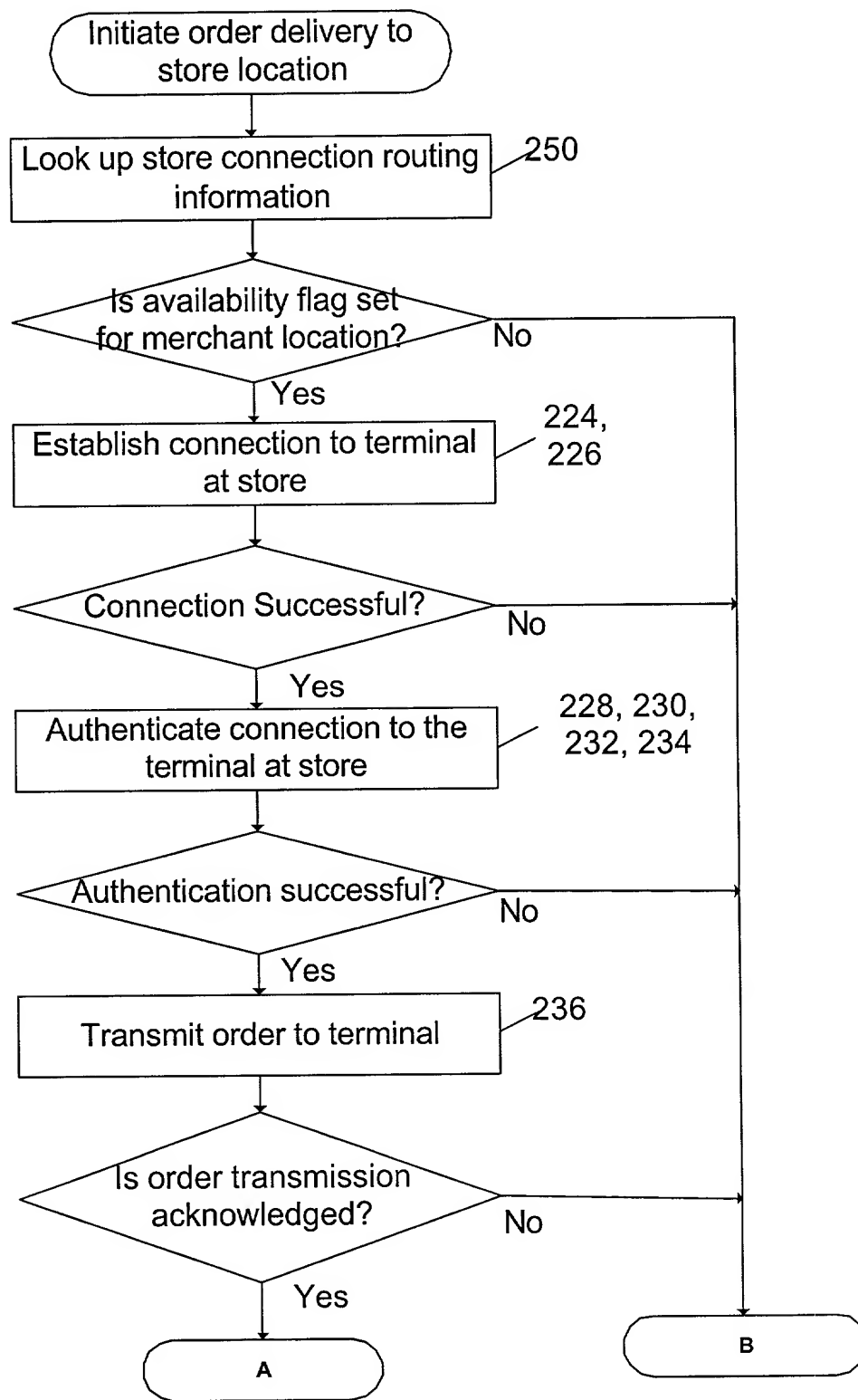


Figure 5A. Order Transmission Process

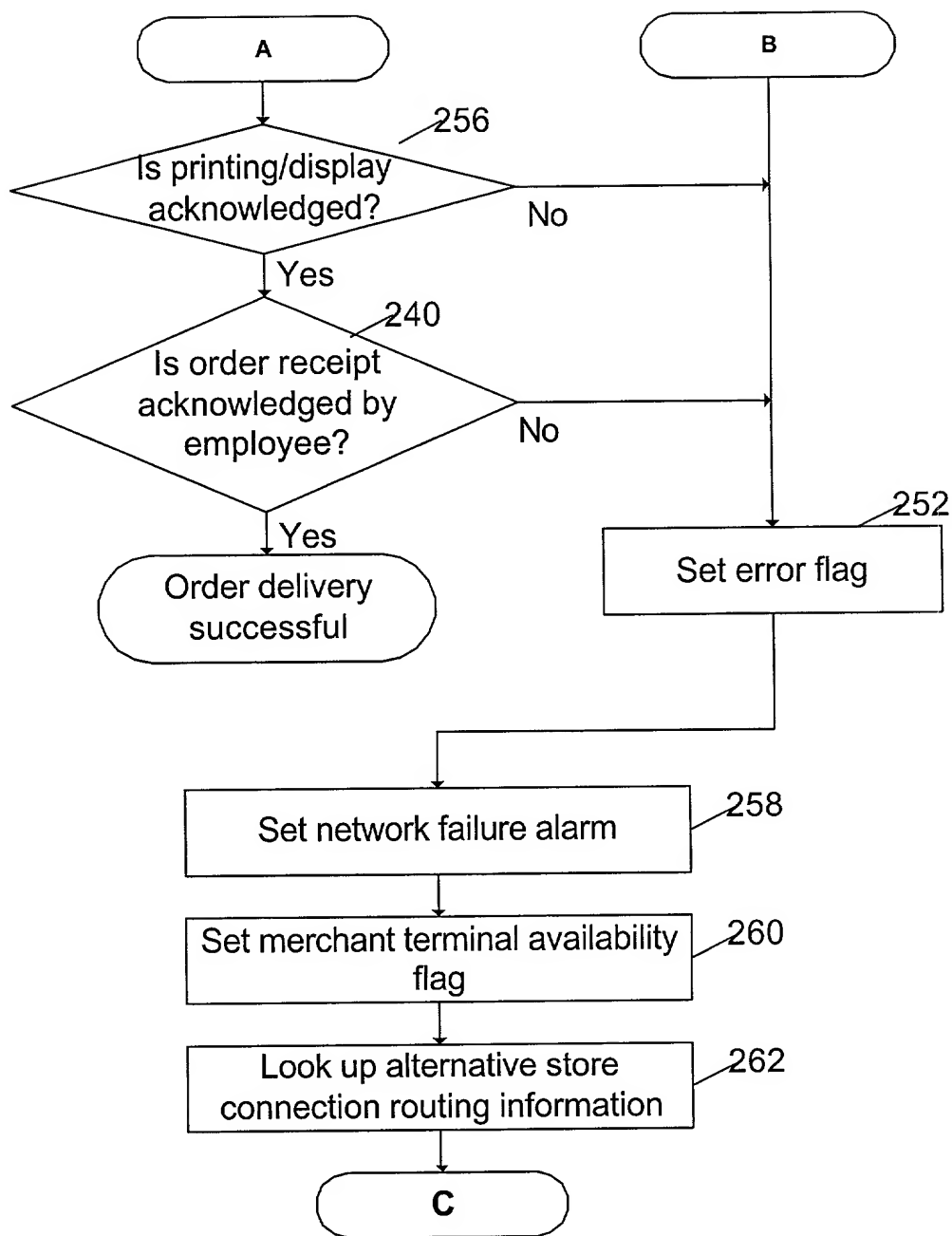


Figure 5B. Order Transmission Process

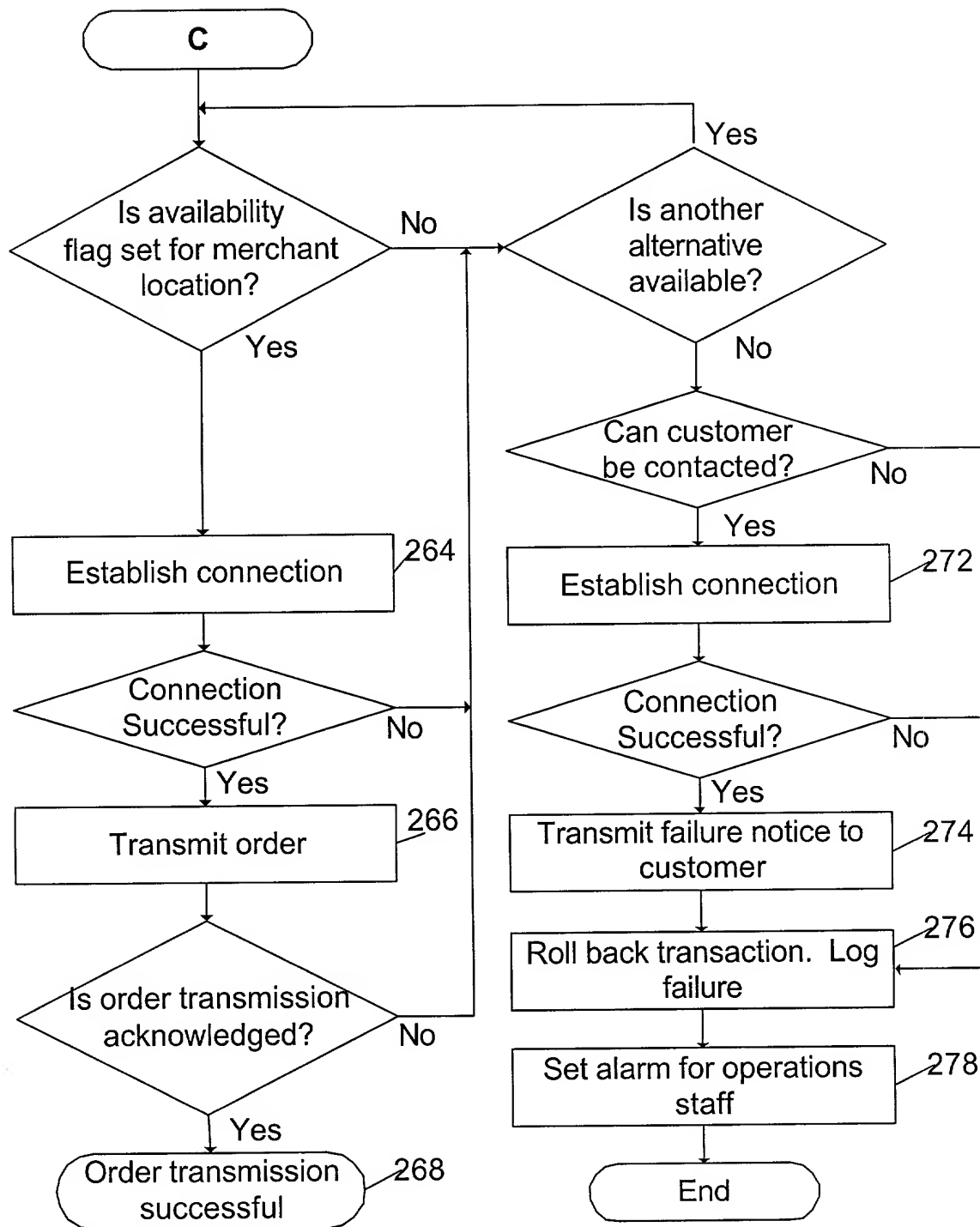


Figure 5C. Order Transmission Process

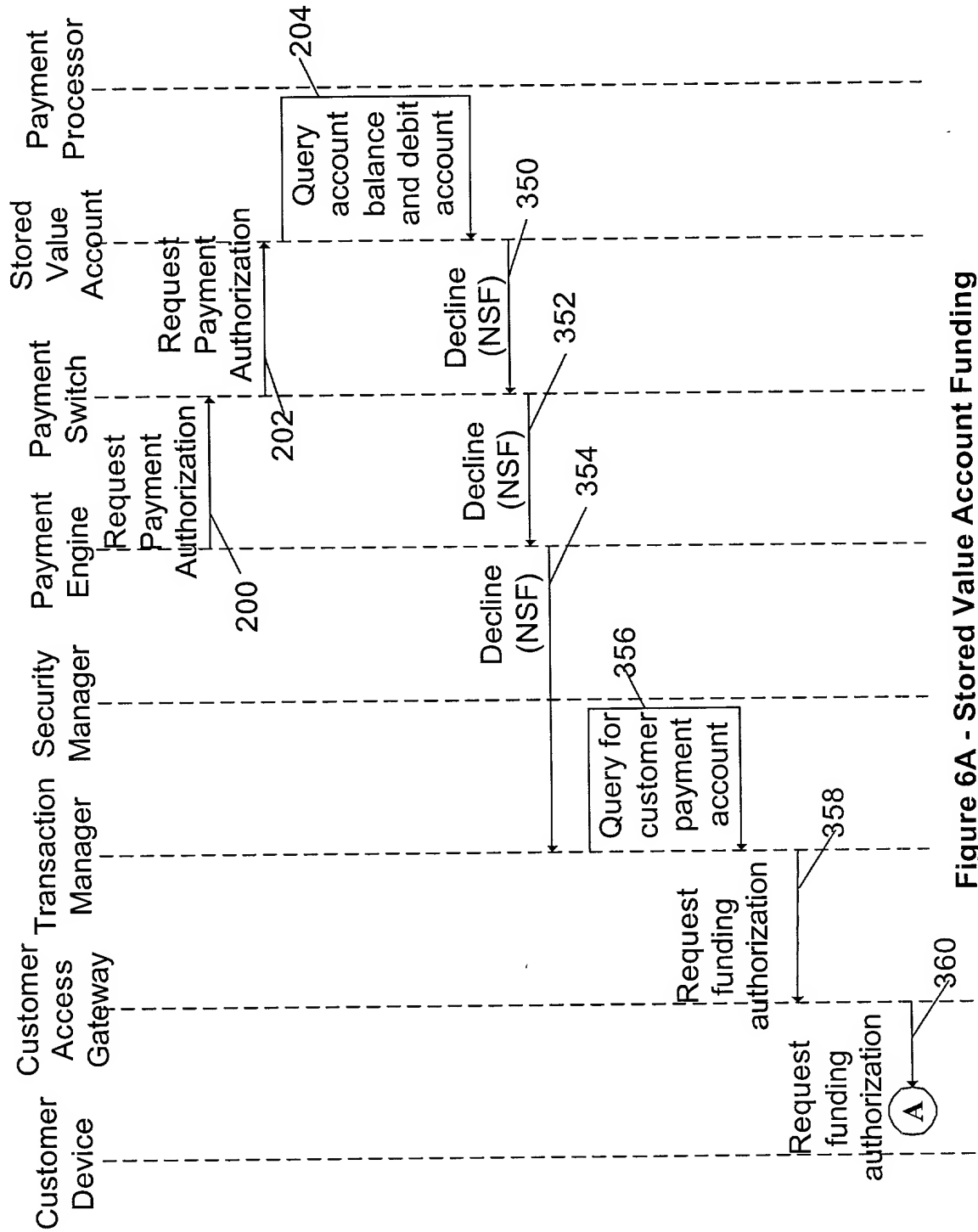


Figure 6A - Stored Value Account Funding

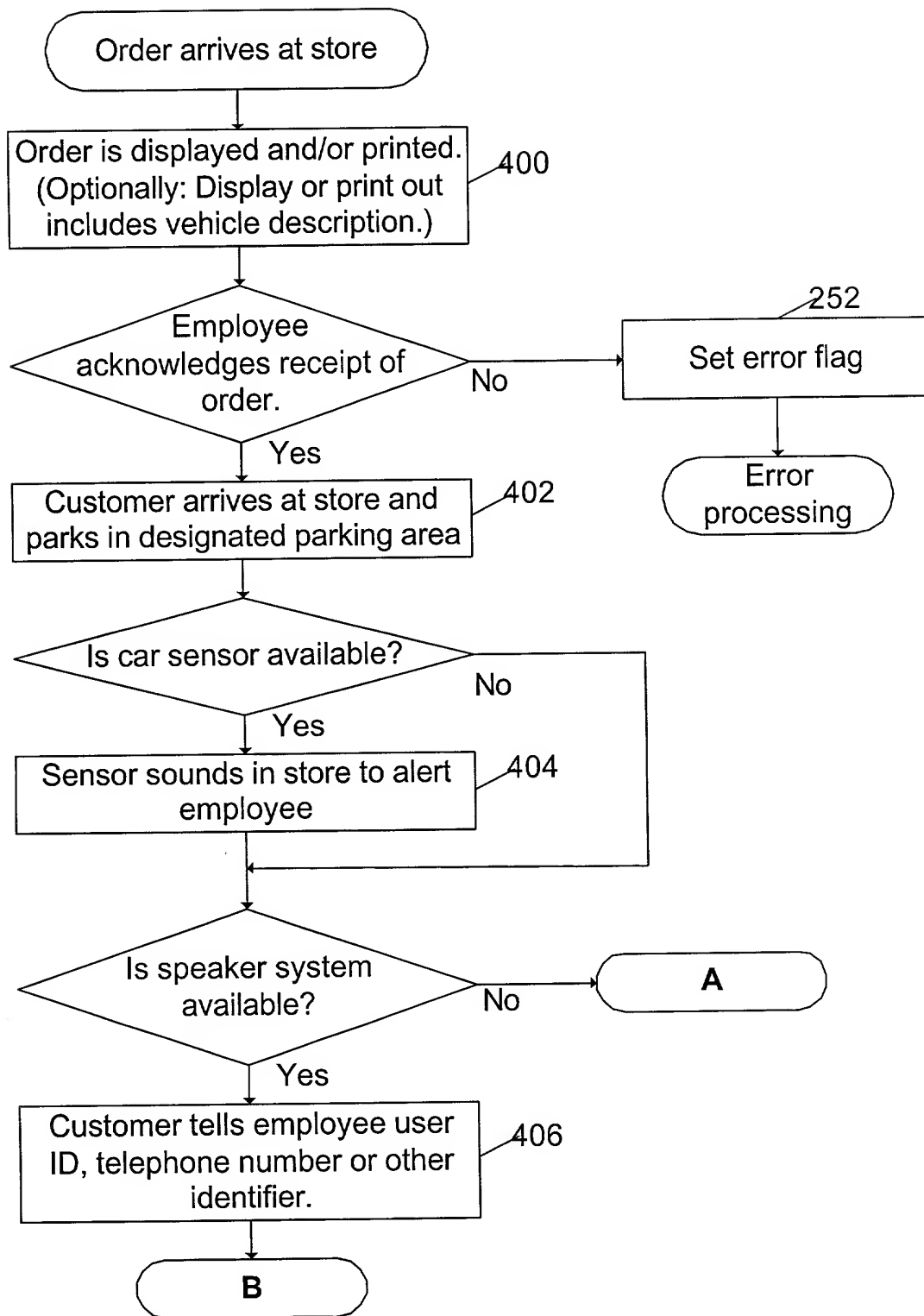


Figure 7A. Curb/Driveup Service Process

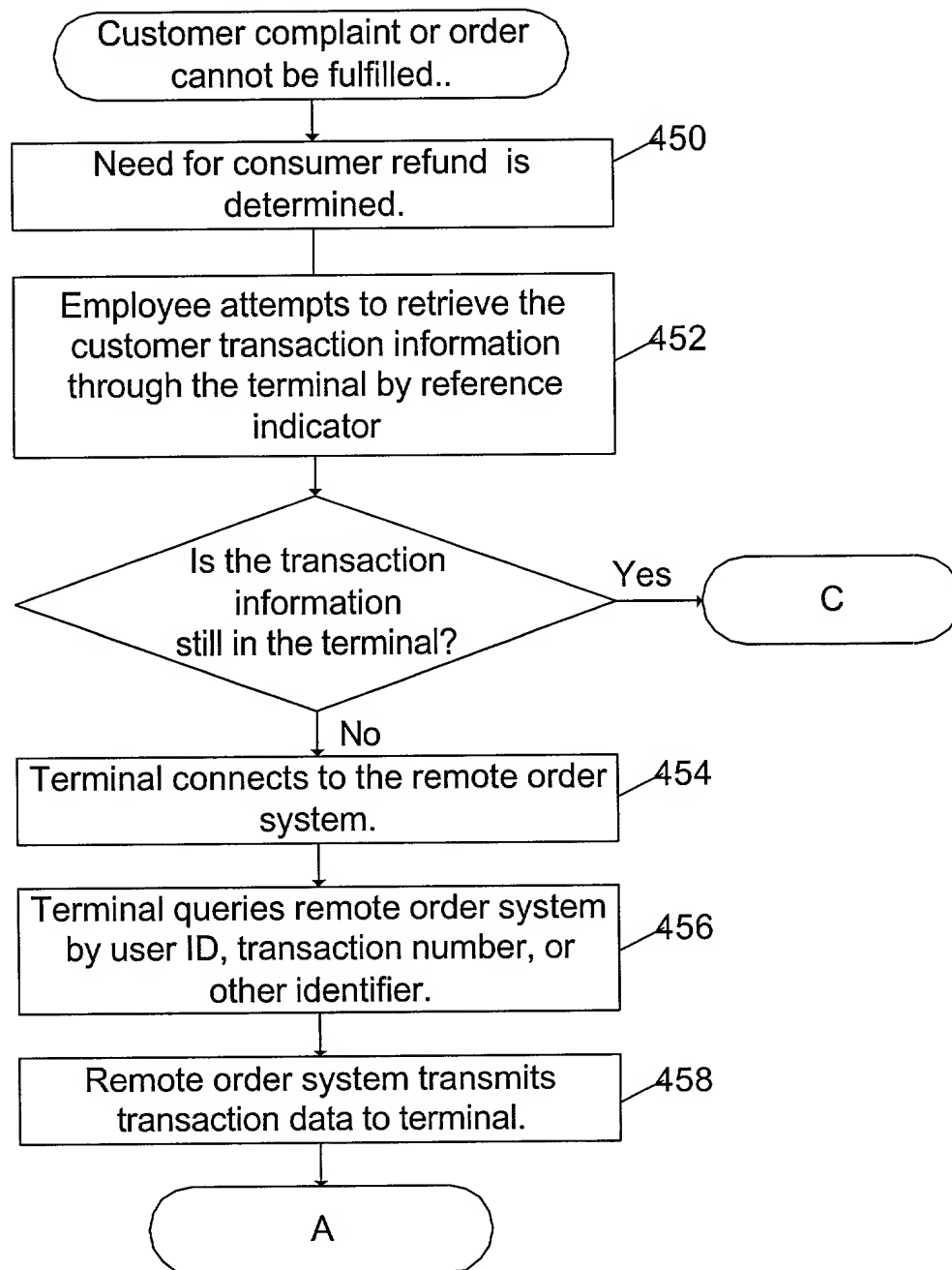


Figure 8A. Typical flow for issuing a refund to consumer remote order account

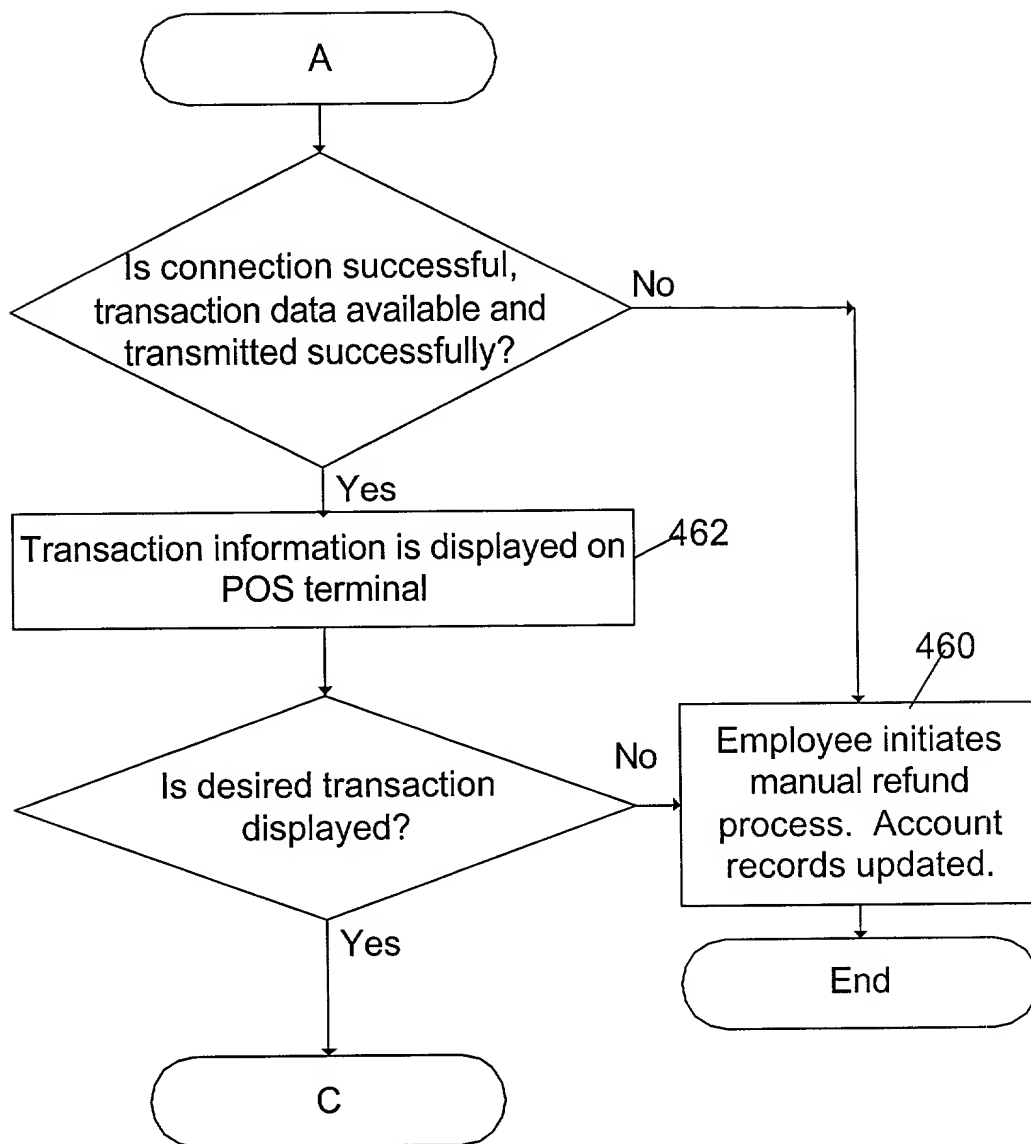


Figure 8B. Typical flow for issuing a refund to customer remote order account

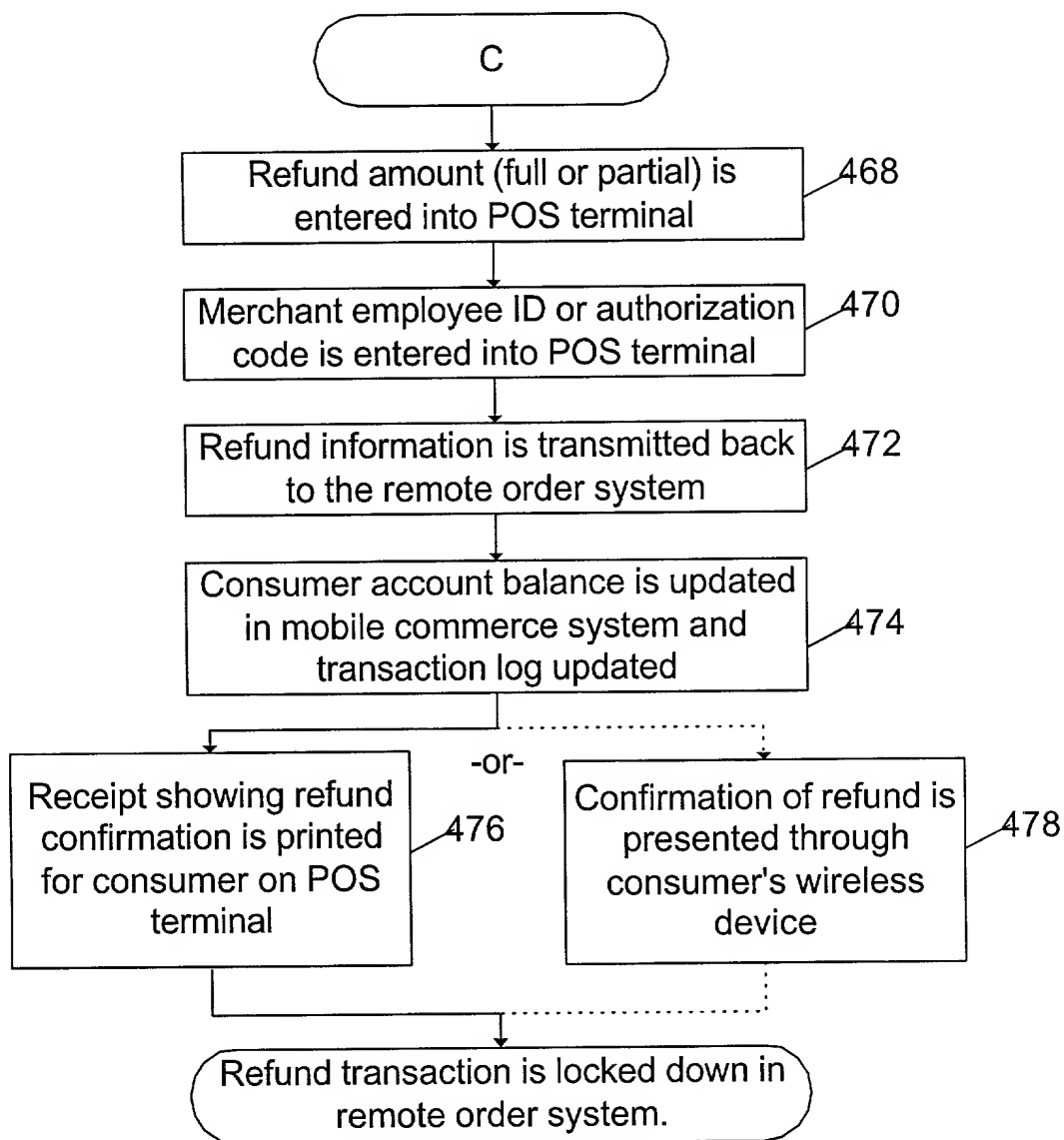


Figure 8C. Typical flow for issuing a refund to customer remote order account

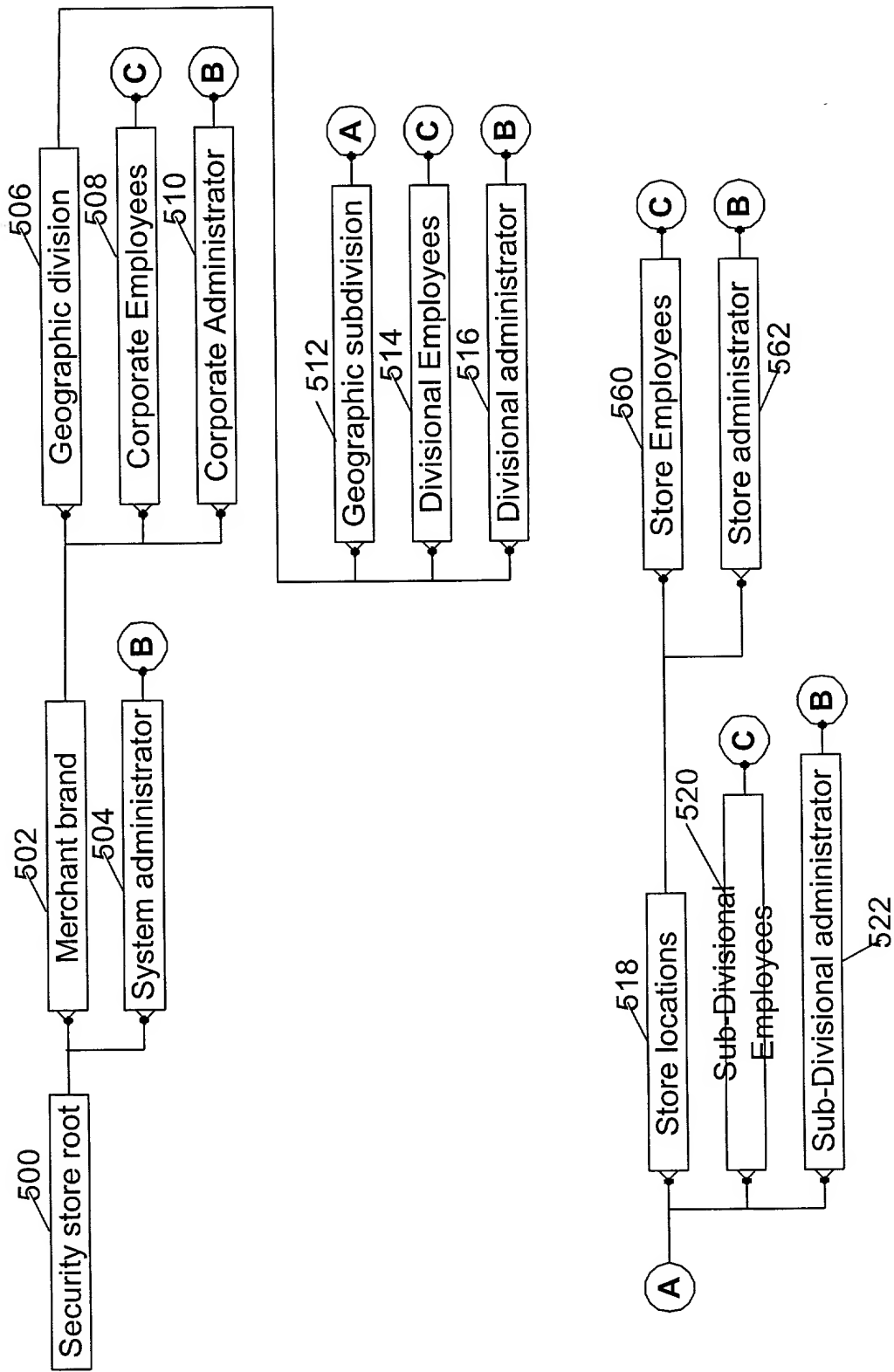


Figure 9A. Security Store Structure

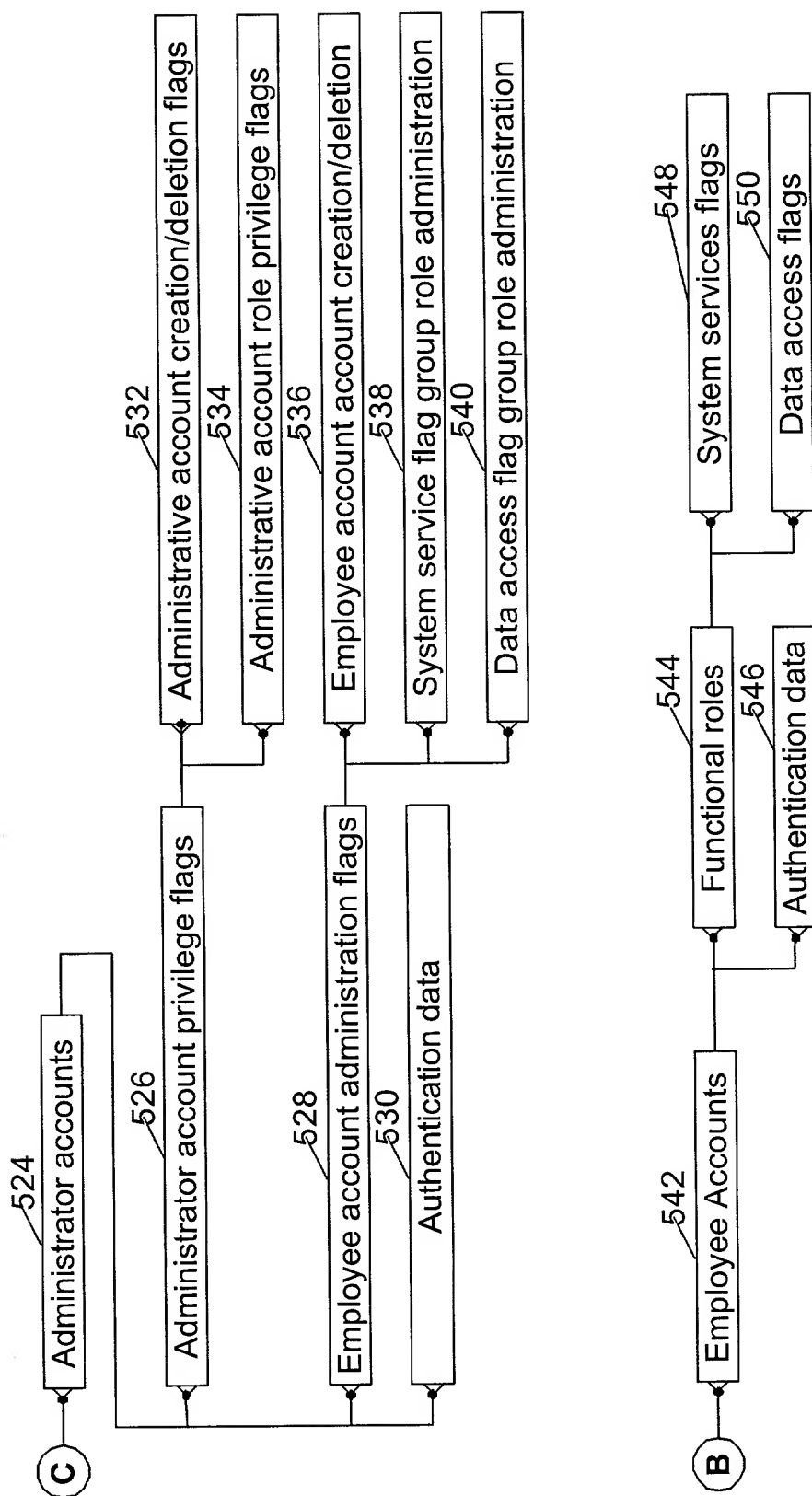


Figure 9B. Security Store Structure

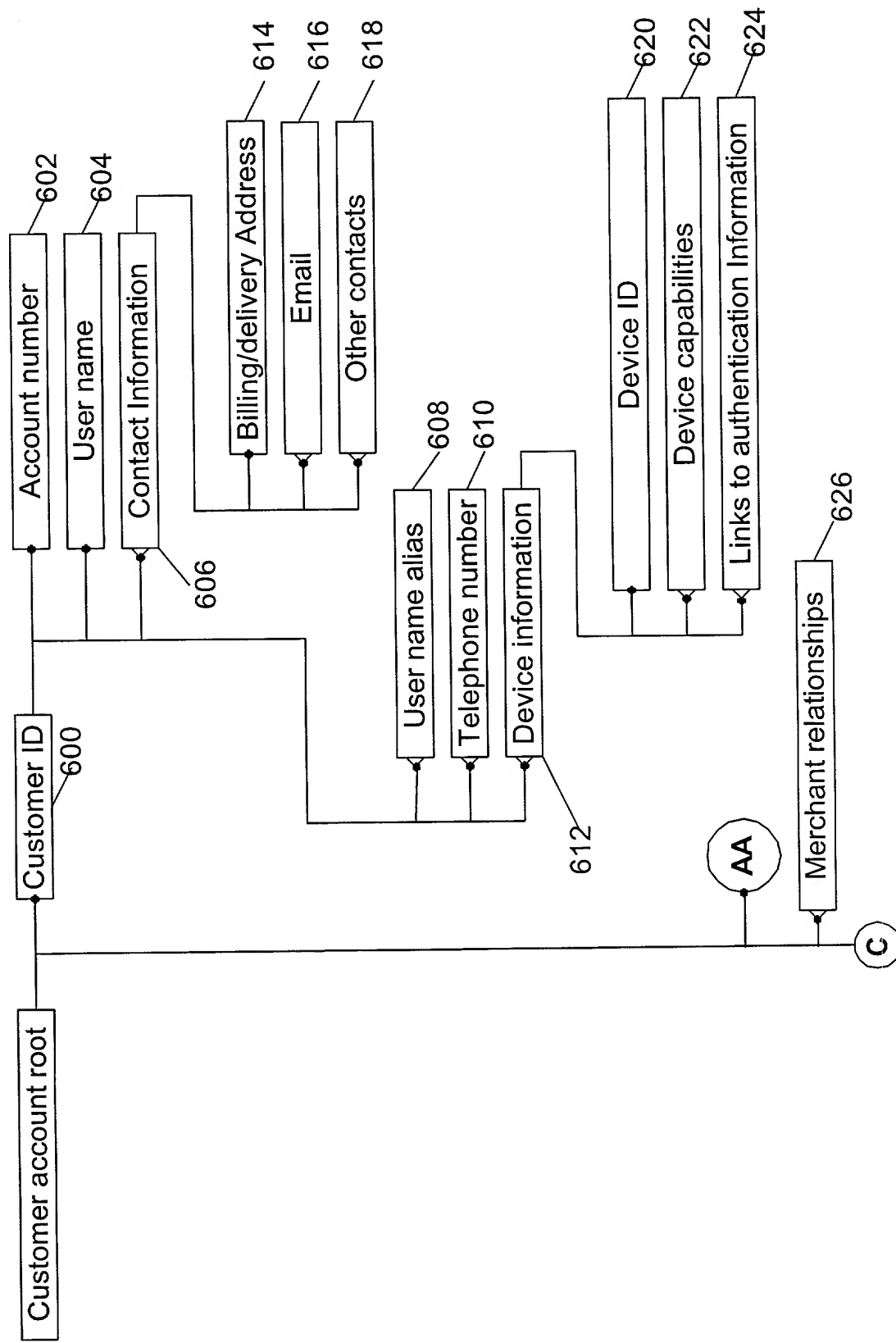


Figure 10A . Customer Account Structure

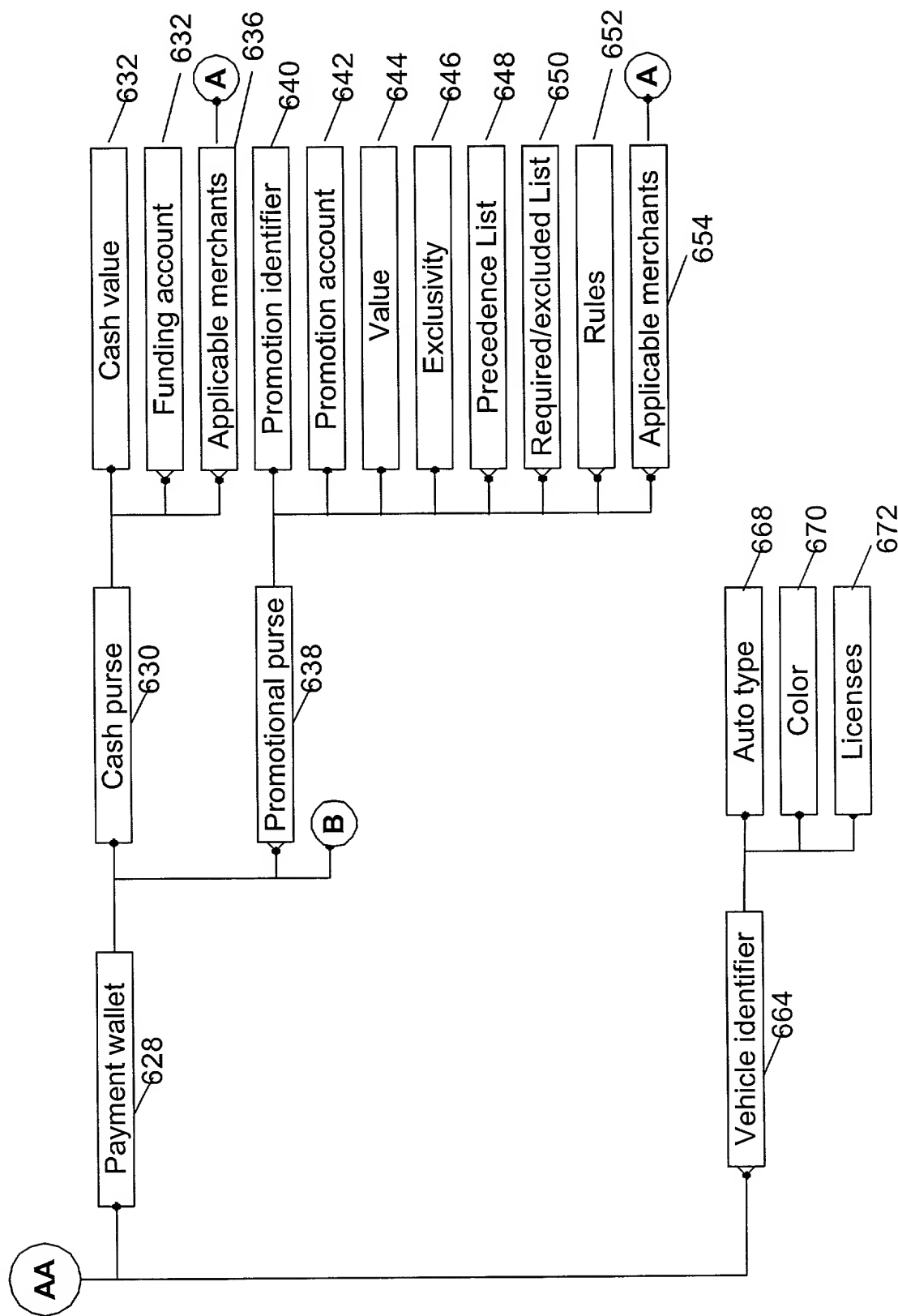


Figure 10B . Customer Account Structure

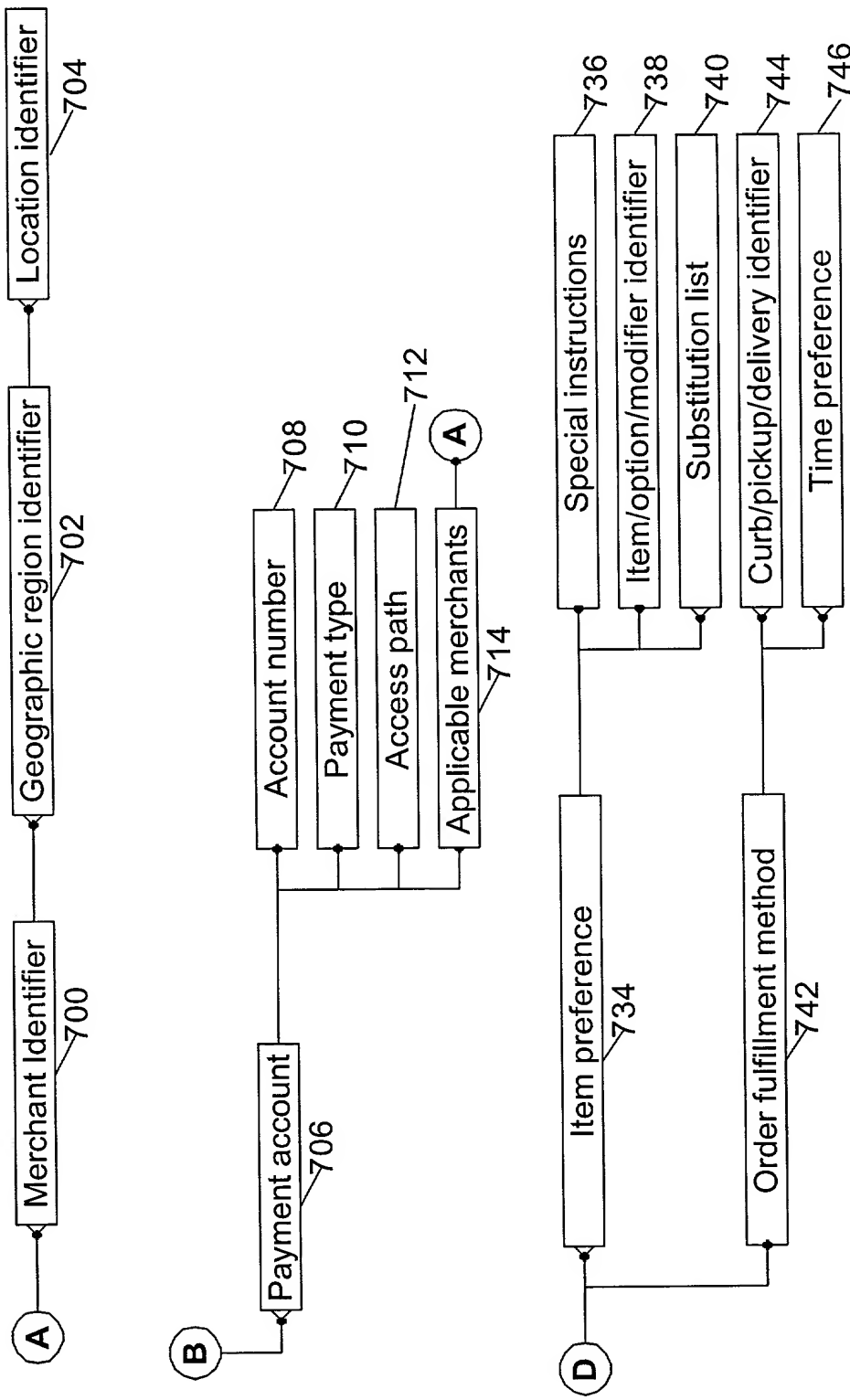


Figure 10C . Customer Account Structure

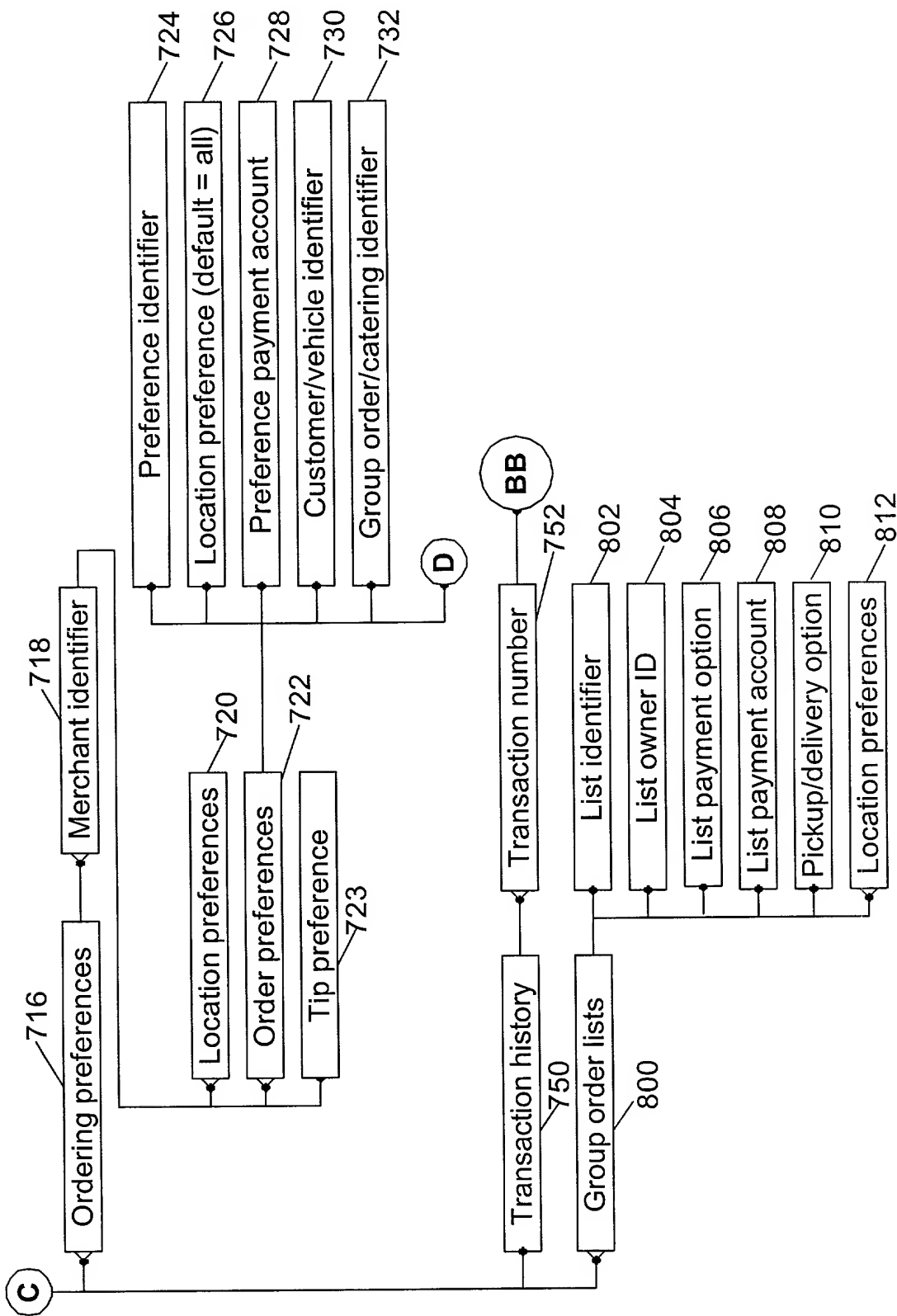


Figure 10D. Customer Account Structure

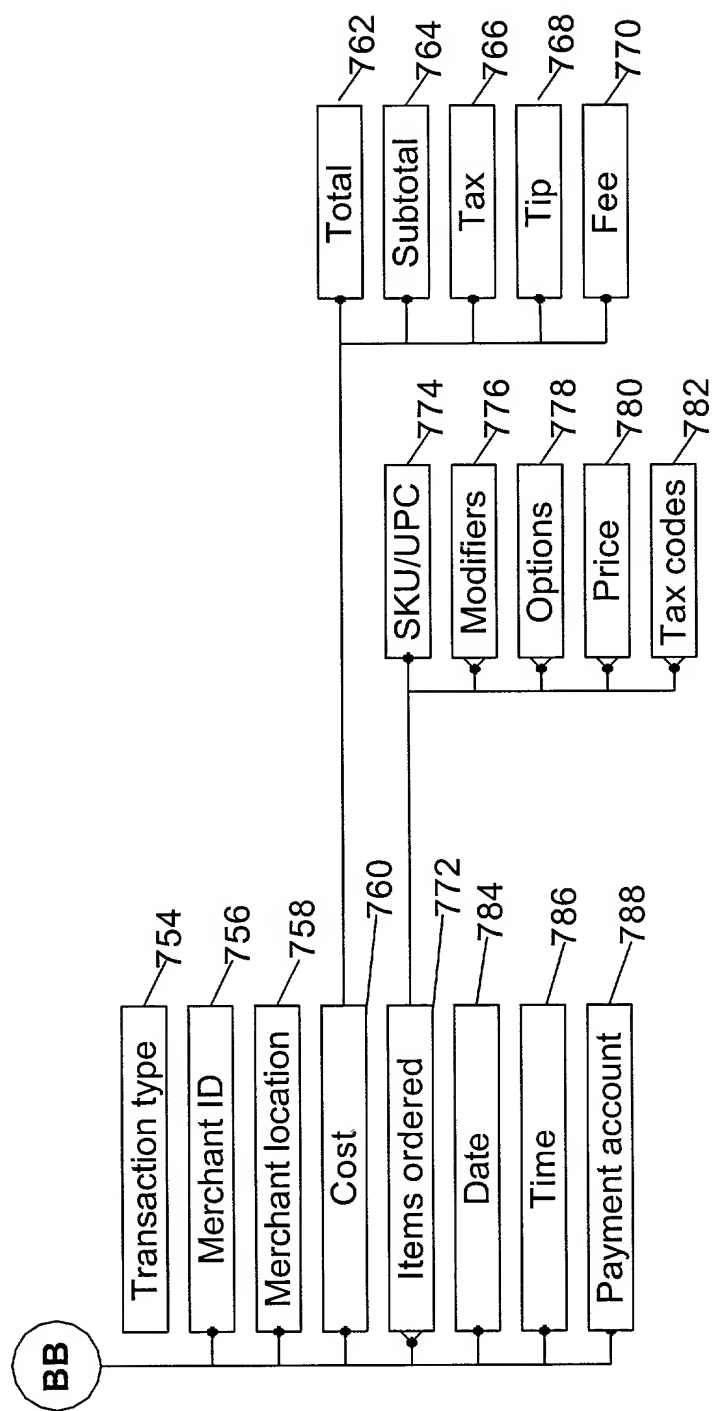


Figure 10E. Customer Account Structure

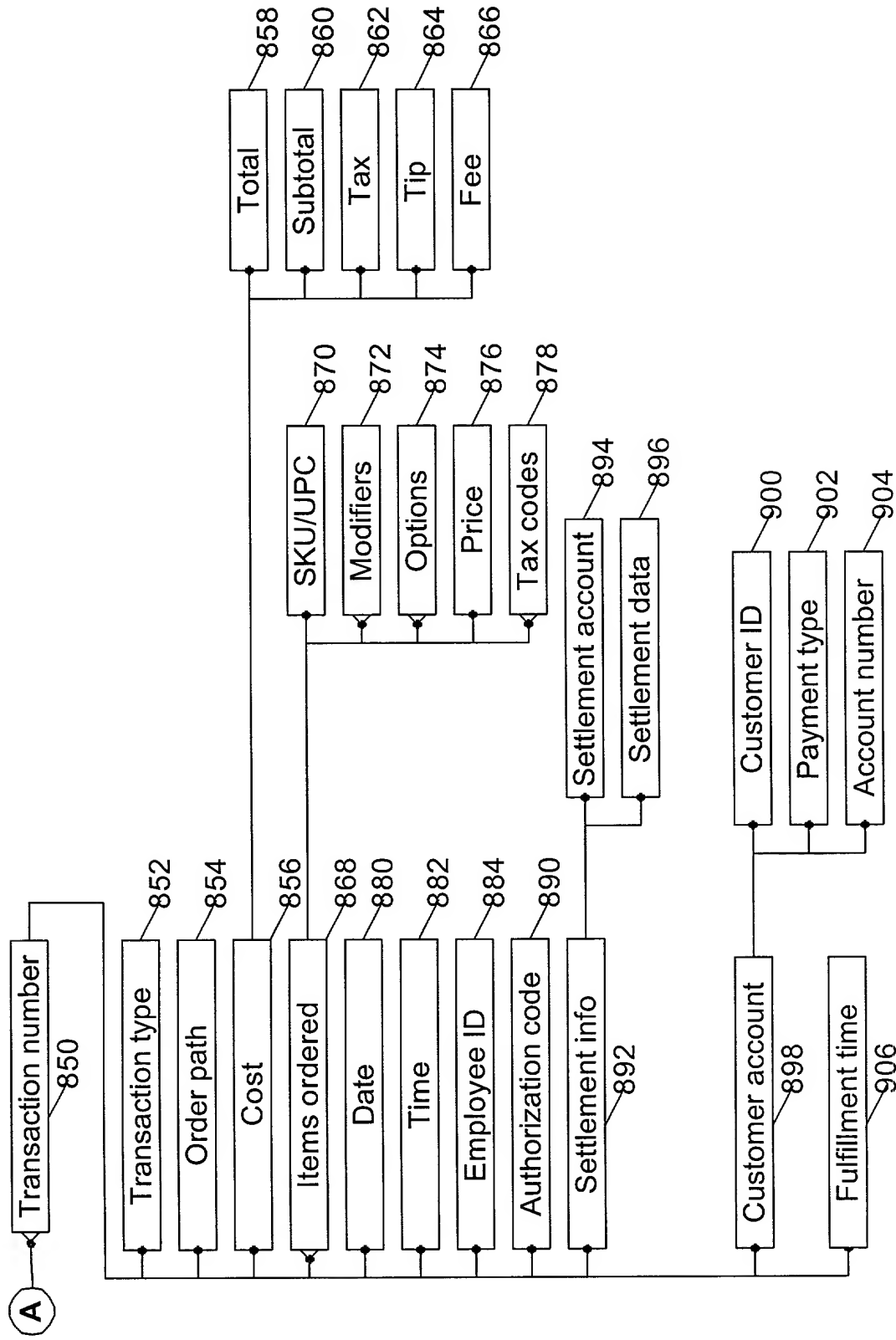


Figure 11B. Merchant Account Structure

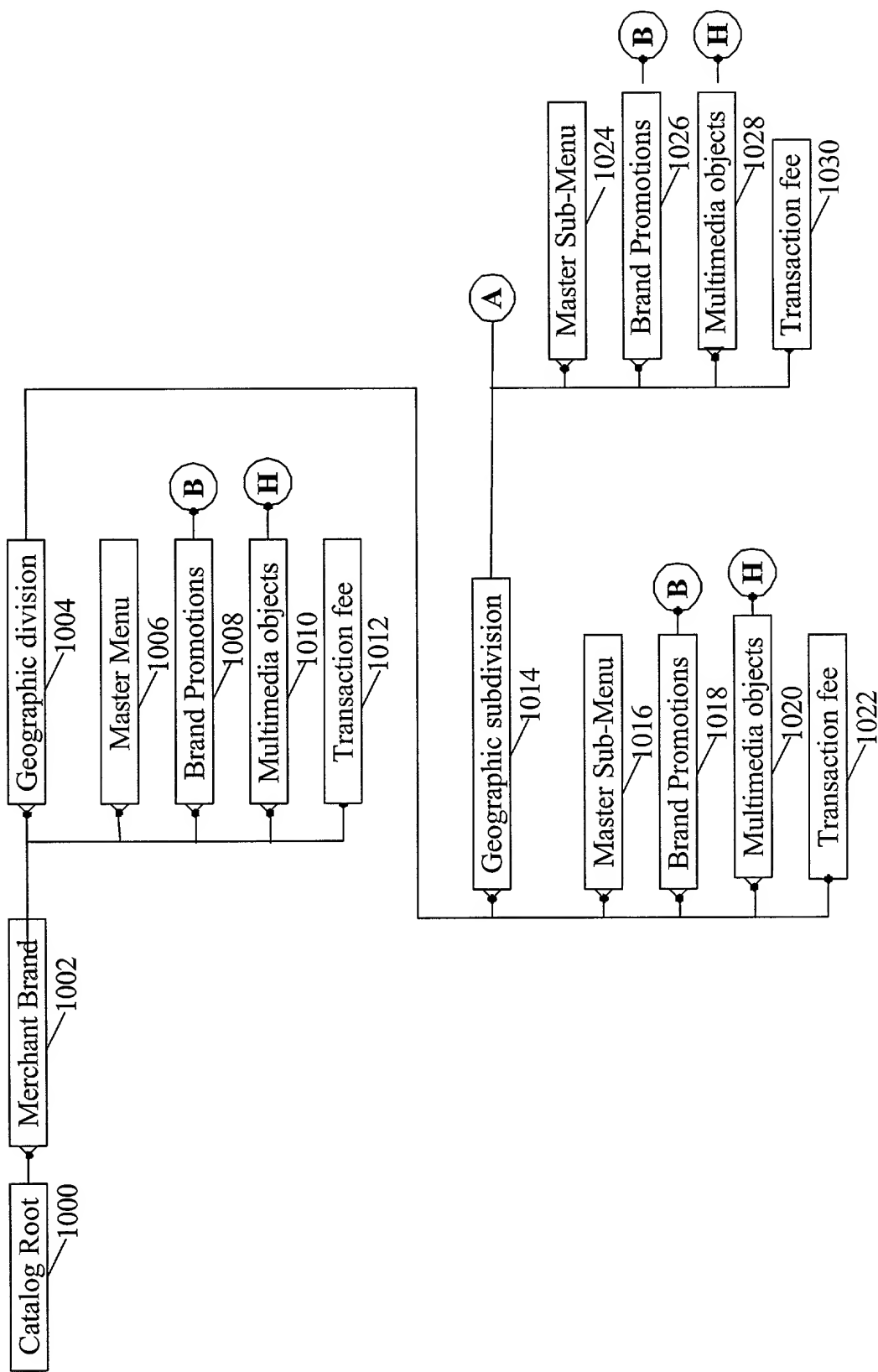


Figure 12A. Product Catalog Structure

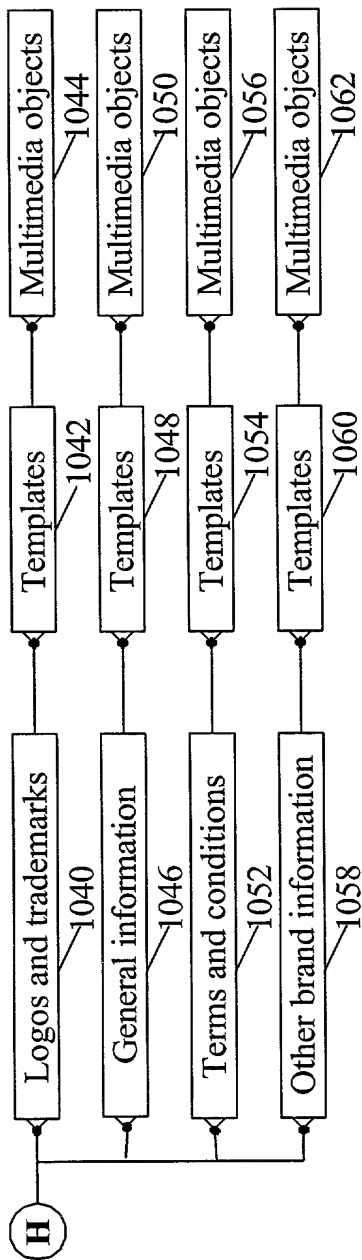


Figure 12B. Product Catalog Structure

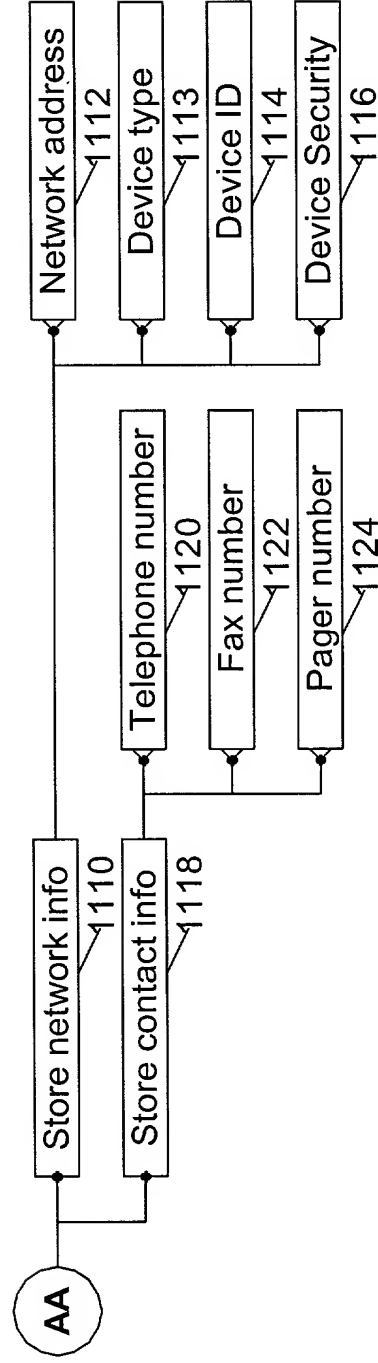


Figure 12D. Store Information Directory Structure

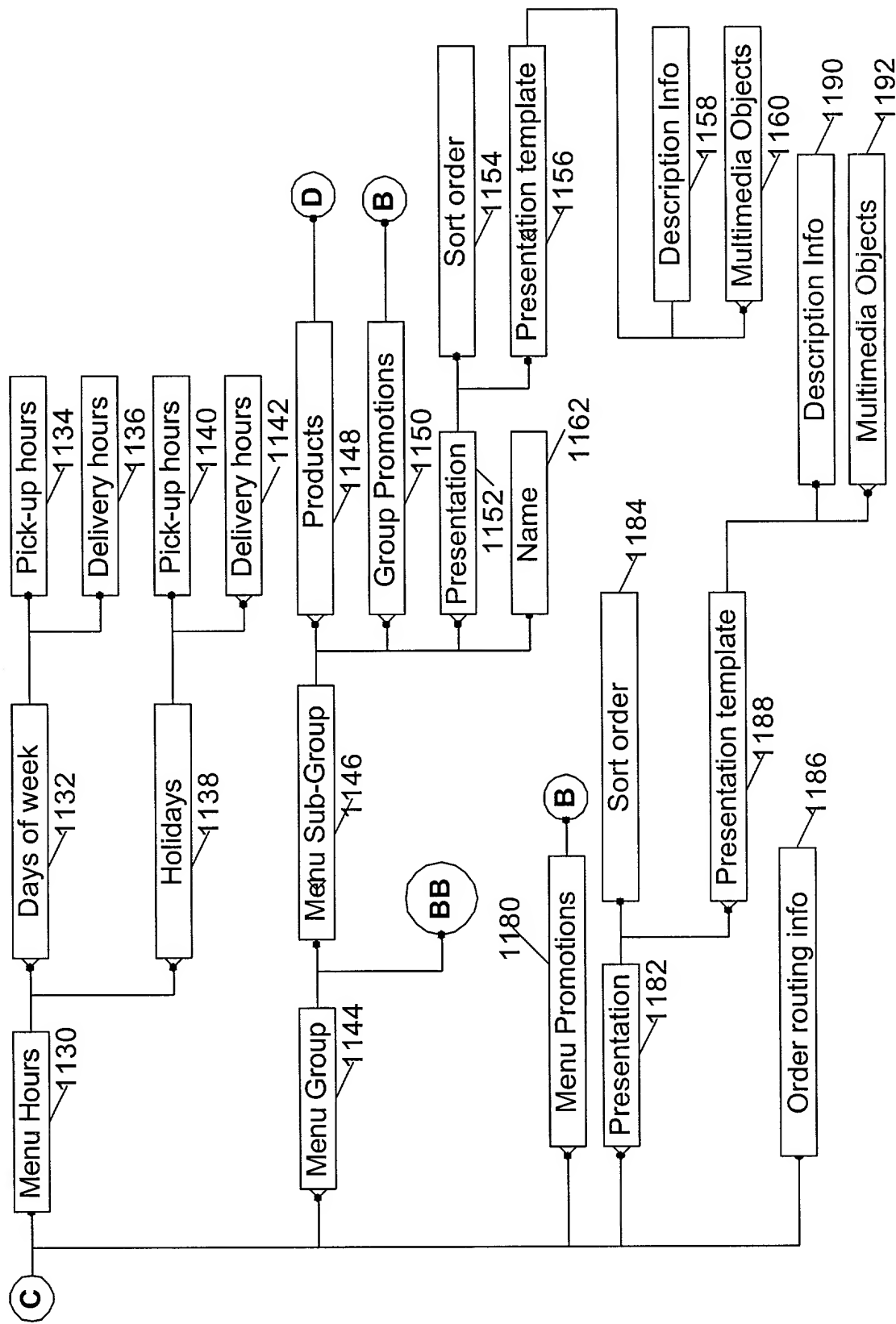


Figure 12E. Store Information Directory Structure

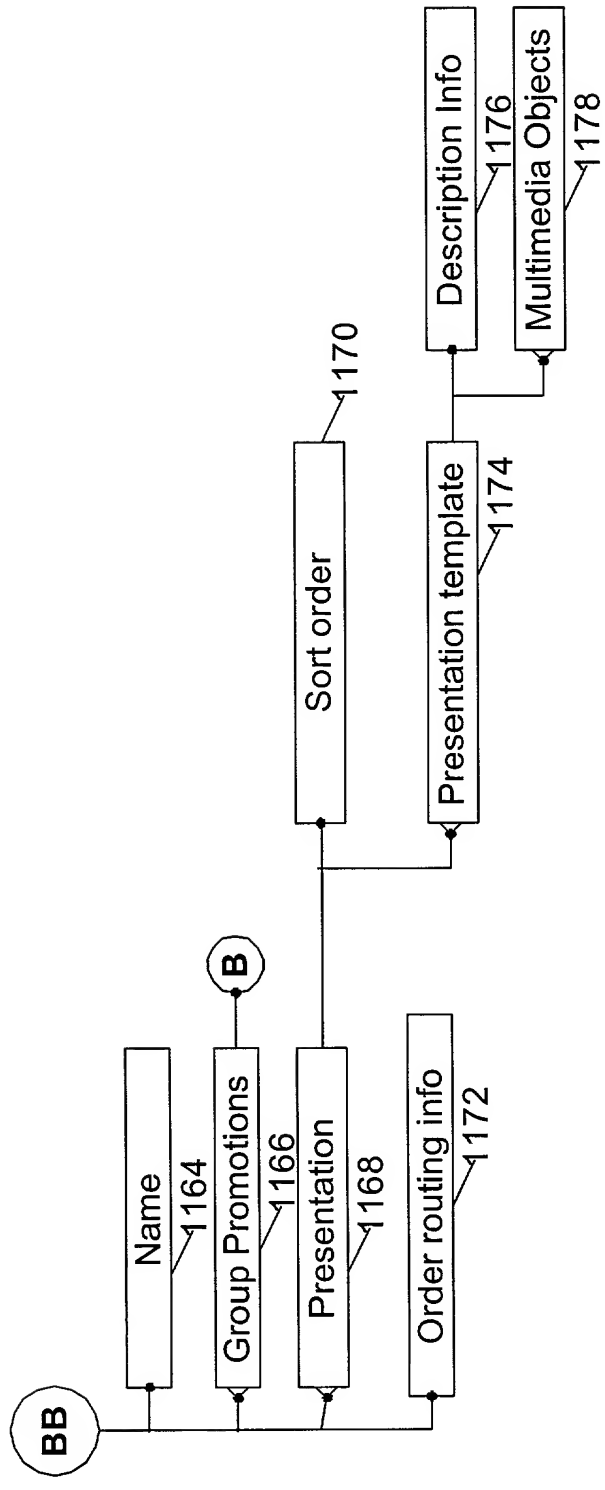


Figure 12F. Store Information Directory Structure

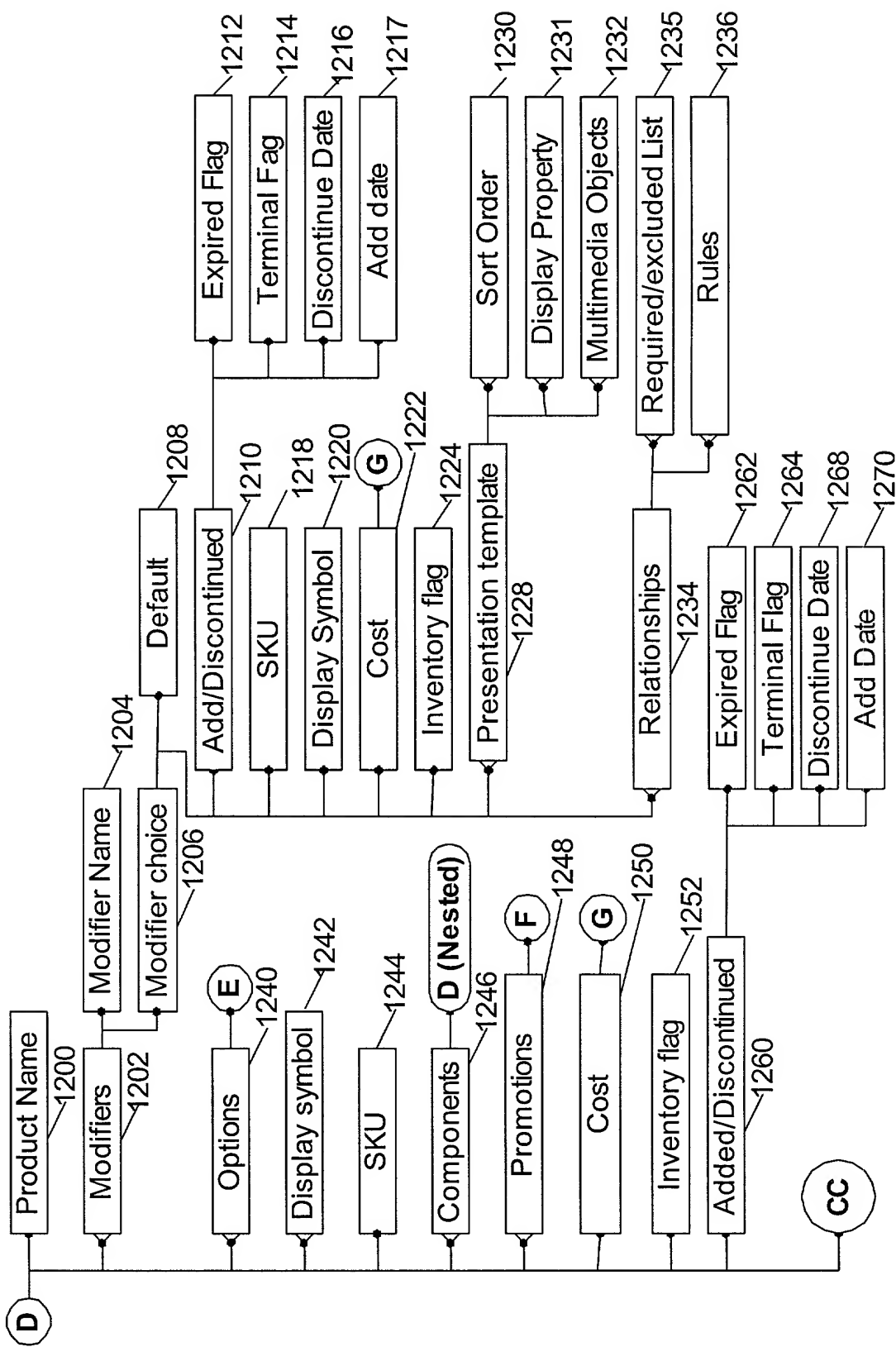


Figure 12G. Store Information Directory Structure

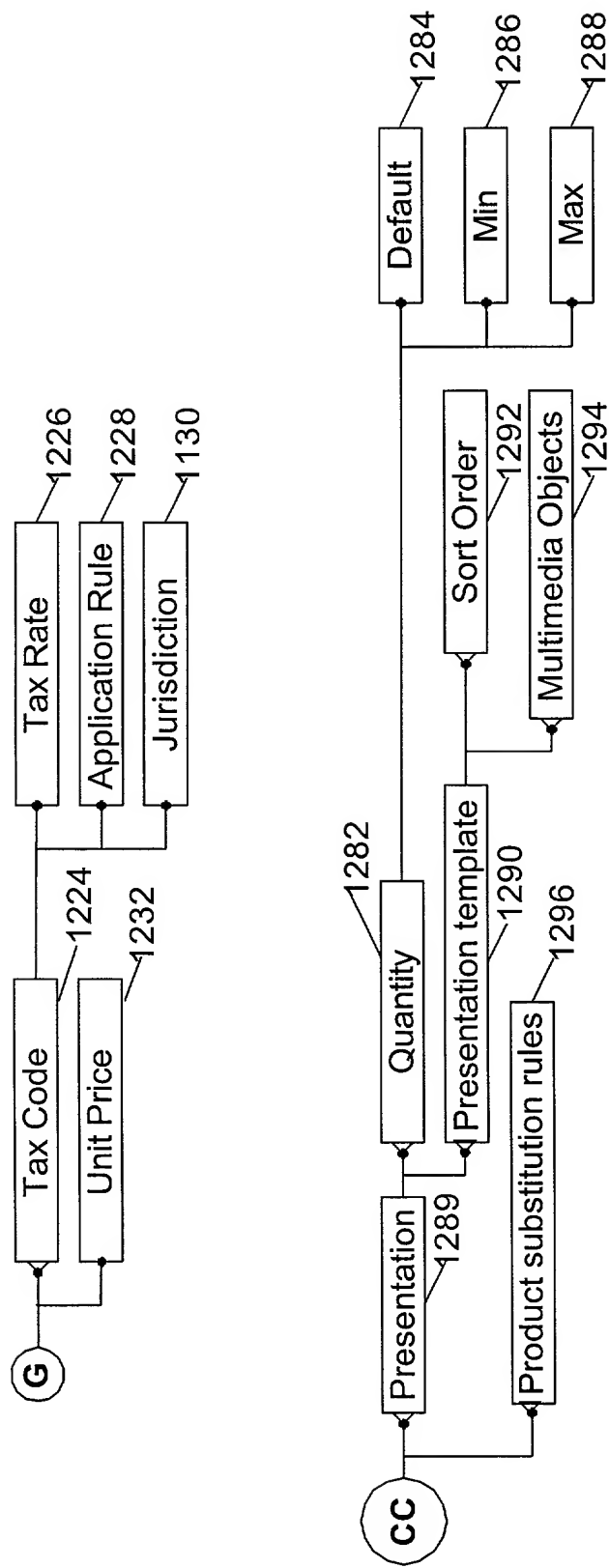


Figure 12H. Store Information Directory Structure

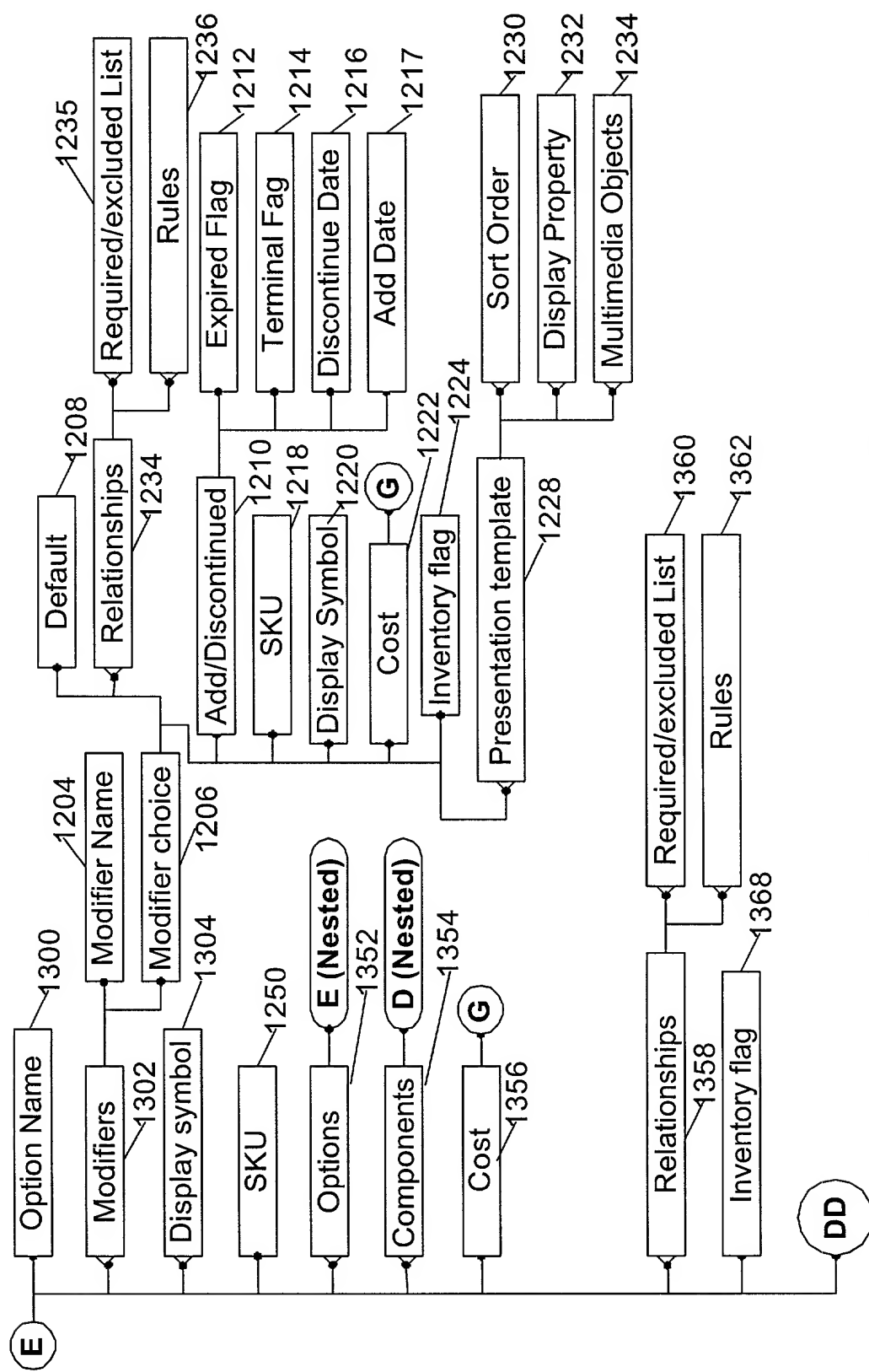


Figure 12l. Store Information Directory Structure

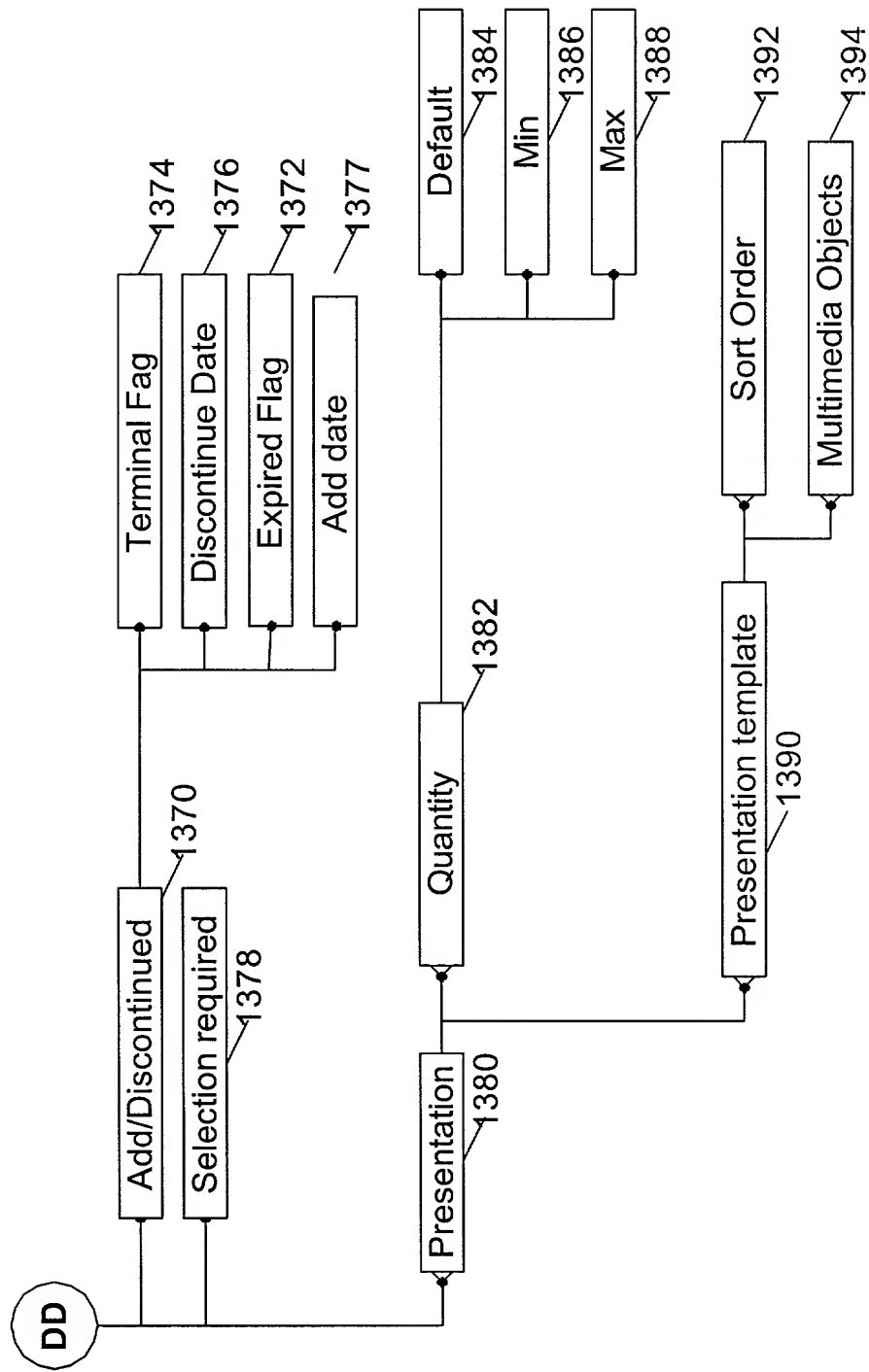


Figure 12J. Store Information Directory Structure

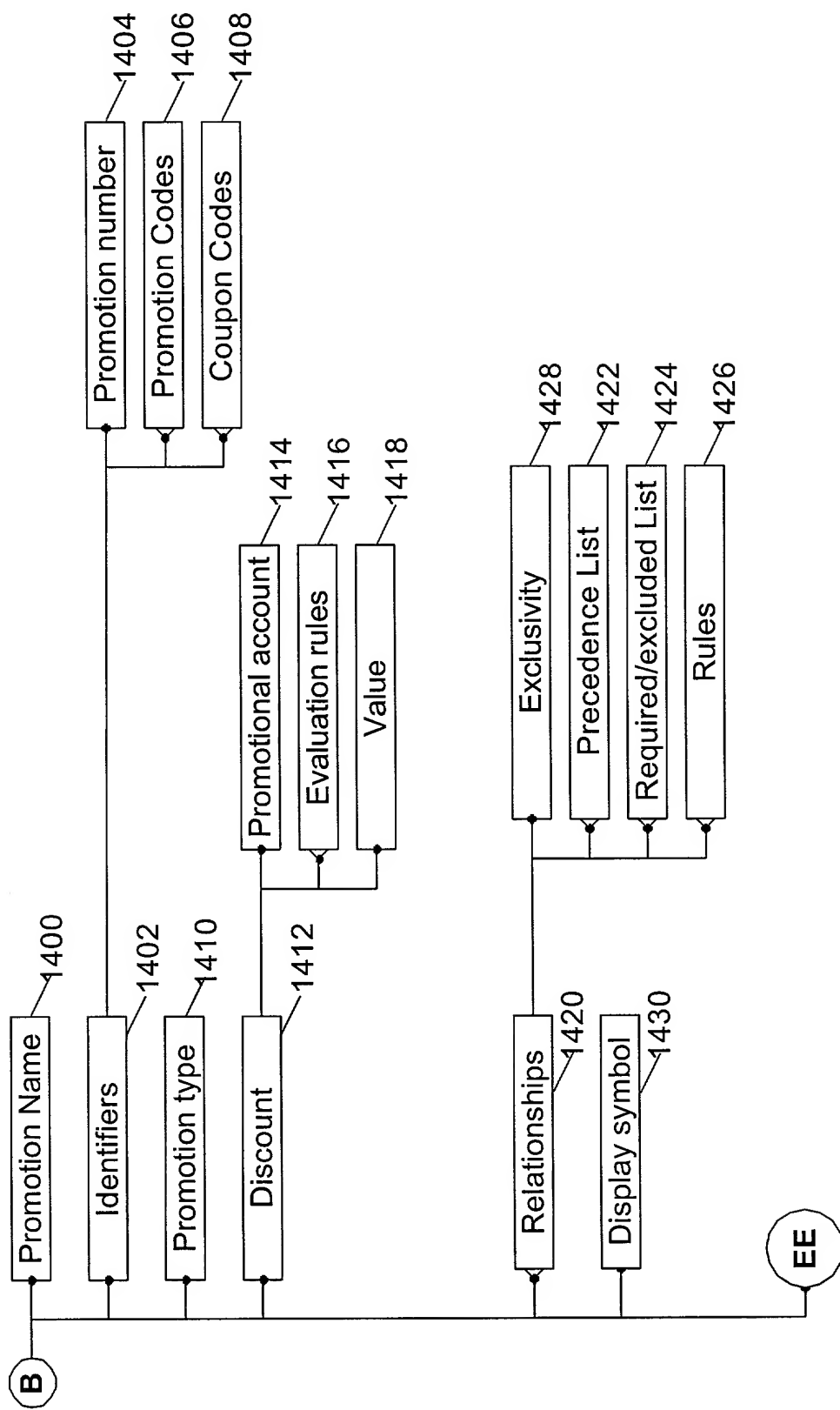


Figure 12K. Store Information Directory Structure

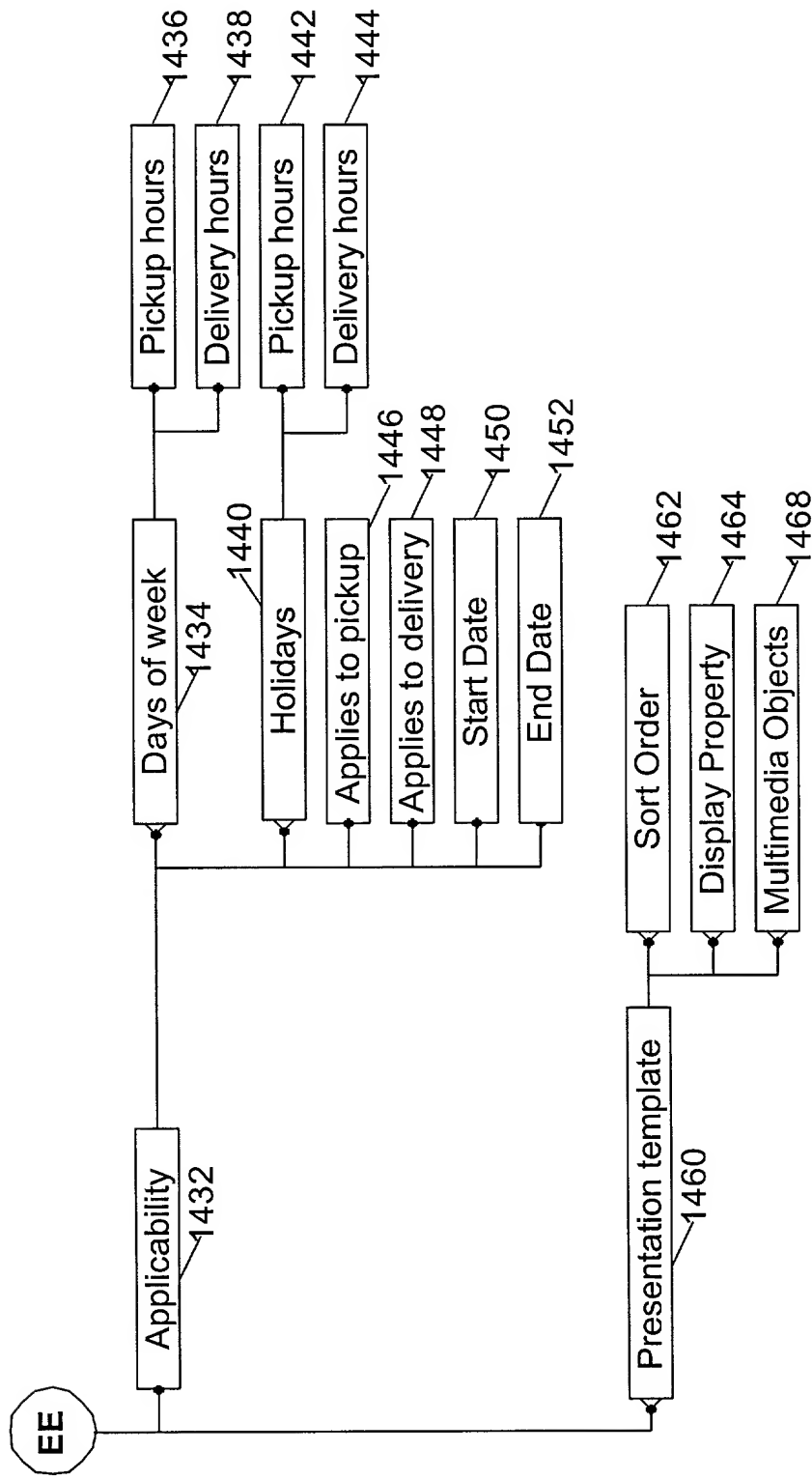


Figure 12L. Store Information Directory Structure